

## Respectful Maternity Care Interview Protocol Midwives

Interviewer introduction note: My name is.....

### Demographic details:

1. Age:
2. Education qualification:
3. Years of experience:
4. Parity status:
5. Married: A: Never married

B: Currently married

C: Previously Married

	<p><i>Challenges you encountered in the past in performing this duty/challenges you foresee encountering (what is likely to prevent you from performing this duty).</i></p> <p><i>Challenges can be under the following themes: challenge due to clients' conditions (attitudes, age, neatness of appearance, etc.), institutional physical and policy environment, and provider conditions (attitudes, beliefs, values, etc)</i></p>	<p><i>What provisions or assistance do you think, when made available, will empower you to discharge this duty effectively.</i></p>	<p><i>What are your reservations on this duty? State specific suggestions or alternatives. [If none, ask interviewee to give a general remark on the duty.]</i></p>
<b>Emotional support</b>			
Childbearing women may have many thoughts, including those of fears and anxiety. So, you should reassure them of how safe the childbirth process is. Massage			

<p>the woman in a comforting manner and talk to her to alleviate fears. [probes: we should ask real world examples here to probe]</p>			
<p>Allow birth companions during labour and delivery/postpartum. [probes: what of the VIP ward—cost etc]</p>			
<p>Timely response/action to clients' needs when required for support in labour or postpartum. [probes: we should ask real world examples here to probe]</p>			
<p><b>Respectful communication</b></p>			
<p>Introduce yourself as a caregiver, ask of the woman's name and address her by name, ask about her needs or questions, and attentively listen to the concern of the woman. [probes: we should ask real world examples here to probe]</p>			
<p>Explain ward operations to clients and their relatives in a respectful tone. [probes: we should ask real world examples here to probe]</p>			
<p>Explain care procedures clearly and obtain consent from the woman/family before performing any. [probes: we should ask real world examples here to probe]</p>			
<p>Taking woman's medical records without the presence of family members and other childbearing women. [probes: confidentiality—we should ask real world examples here to probe]</p>			

<p>Seek and obtain consent from woman before disclosing her medical records to family members. [probes: we should ask real world examples here to probe]</p>			
<p><b>Respectful and dignified care</b></p>			
<p>Draping woman before and after vaginal examination. [probes: we should ask real world examples here to probe]</p>			
<p>Not pinching in-between the thighs or beating or slapping the woman regardless of the provocation from her to get her to do what you want her to do. [probes: we should ask real world examples here to probe]</p>			
<p>Not tying (no use of physical restrains) women with straps on the delivery bed before performing examinations. [probes: we should ask real world examples here to probe]</p>			
<p>Guiding the woman to deliver in the position of her choosing. [probes: we should ask real world examples here to probe]</p>			
<p>Assist and allow the woman to move freely in the labour ward. [probes: we should ask real world examples here to probe]</p>			
<p>Using curtain/screens to separate woman from others before uncovering them to perform examinations/giving injections. [probes: we should ask real world examples here to probe]</p>			

Not detaining the woman in facility due to lack of payment of facility fees or any other reason. [probes: we should ask real world examples here to probe]			