



Incident report
received by ED
leadership

Initial Screening
Review

PSI not excluded with
certainty

PSI excluded with certainty

Case closed

No PSI identified

PSI and contributing factors
identified, cataloged and used for
quality improvement processes

ED practitioners involved in the care
comment in writing about the care that
was provided

Peer Review Committee Review:
Facilitated review for PSI, and if PSI
found, systems and practitioner-based
contributing factors