

Online mode

Mailed personal invitation letter with:

- * login details
- * option to request paper copy

As above

Sequential mixed mode

Mailed personal invitation letter with:

- * login details
- * option to request paper copy

Mailed personal invitation letter with:

- * paper copy & reply paid envelope
- * option to complete online

Simultaneous mixed mode

Mailed personal invitation letter with:

- * paper copy & reply paid envelope
- * option to complete online

Mailed personal invitation letter with:

- * login details
- * option to request paper copy