

## Appendix 2. Unmet needs for care section items.

Item	Introduction	Question	Response categories
Q_D1	The next questions are about the health services you needed and did not get.	During the last 6 months, did you feel you needed to see a doctor for a health problem but didn't see one?	1=Yes 2=No 95=Does not know 97=Refused
Q_D2	For what reason did you want to see a doctor?	Was it...	1=For an urgent health problem 2=For a non urgent health problem 3=To pass routine exams 5=To receive results from tests or exams, or from a consultation to a specialist 7=To have a form filled out 90=Other reason 97=Refused
Q_D2.1	Was this a known problem or was it a new problem ?		1=Known problem 2=New problem 97=Refused
Q_D3	Do you still have this problem?		1=Yes 2=No 95=Does not know 96=DNA 97=Refused
Q_D4	Tell me if the following questions apply a lot, moderately, slightly or not at all.?	Was this problem causing you pain?	1=A lot 2=Moderately
Q_D5		Was this problem threatening your health?	3=Slightly
Q_D6		Were you afraid of having complications if this problem was not treated quickly ?	4=Not at all
Q_D7		Was the problem for which you wanted to consult limiting your activities?	95=Does not know 96=DNA 97=Refused
Q_D8	What were the reasons you did not see a doctor? Was it because...	You received an appointment but have not seen the doctor yet.	1=Yes 2=No 95=Does not know 96=DNA 97=Refused
Q_D9		You didn't know where to go to see a doctor.	
Q_D10		You couldn't get an appointment.	
Q_D11		You couldn't move around to actually go see a doctor.	
Q_D12		You couldn't find a doctor who is taking new patients.	
Q_D13		Your usual doctor wasn't available at the time you needed him or her.	
Q_D14		The waiting time before seeing a doctor was too long.	
Q_D15		The office hours during which you could see a doctor did not suit you.	
Q_D19		Your health status deteriorated too much so that you could not go see your doctor.	
Q_D20		Your health has worsened.	
Q_D21		This situation caused you to feel worried, stressed or anxious.	
Q_D22	This situation caused some of your family members and friends to feel worried, stressed or anxious.	1=Strongly 2=Somewhat 3=A little 4=Not at all 95=Does not know/ 97=Refused	
Q_D23	You were bothered by the pain.		
Q_D24	You had difficulty doing your daily activities.		
Q_D25	This situation had negative consequences on other aspects of your life.		
Q_D26	You lost some income.		
Q_D27	This situation made you dependent on family members or friends.		
Q_D28	You still have not succeeded in managing your health problem.		

