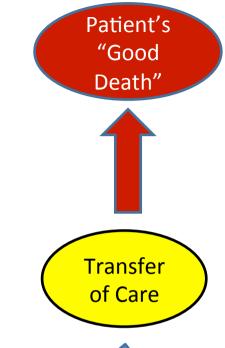
-Consult Ethics, Palliative Care, Internal Medicine, Pastoral Care, Social Work etc -Get Back-up Opinion -Give more Time if able

Finding Common Ground See Figure 1

IMPASSE (can occur at any stage)



## If unable to resolve conflict:

- -Recognize this is a valid management option and not a negative reflection on abilities
  - -Know it happens to others
  - -Talk it over with colleagues
    - -Don't take it personally
  - -Learn from experience