

85 practices contacted

26%

22 practices recruited

979 patients with oral anticoagulation identified

84%

16%

822 eligible patients were identified

70%

30%

572 participants were contacted

60%

40%

345 patients included in the study and analysis

149 patients excluded: nursing home residents, inadequate language proficiency, inability to give informed consent

250 patients could not be contacted

205 patients or caring relatives refused to participate or excluded
22 relatives participated