Patient - Post Clinic follow-up questionnaire

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As a way to ensure that the After Hours Service continues to meet the needs of the community, we are looking to capture the views of patients who have recently attended the After Hours GP Clinic.

Without telling me any personal information about your visit to the GP Clinic, could you please answer the following four (4) questions?

Question 1.

a) Would you say In general that your health is?
(please circle only one)

i) Excellent ii) Very good iii) Good iv) Fair v) Poor

Question 2.

a) On a scale from 1 to 10, with 10 being very satisfied and 1 being very dissatisfied, how would you rate your satisfaction with the outcome of your visit to the GP After Hours Clinic?
(*please circle)*

1 2 3 4 5 6 7 8 9 10

Question 3.

a) Was the reason you attended the GP Clinic resolved at the time of visit?

a) YES b) NO

b) if no, within 1 week of attending the clinic for the initial issue, did you:

i) see another GP ii) go to the ED iii) see someone else (e.g. pharmacy) ----------

vi) didn't see anyone else

Question 4.

a) Would you use this service again? b) Would you recommend this service to others

a) use self YES NO **b) recommend** Yes No

Is there anything that you would like to add or make comment on?

Please thank the patient for their participation. V1 16th February 2015