Supplementary files: Barthow, et al 2023: A multiple case study of pre-diabetes care undertaken by general practice in Aotearoa/New Zealand: de-incentivised and de-prioritised work

Supplementary Table 1 Clinical notes data coding, extraction, and presentation procedures

For each set of notes:

- 1. A summary profile of each patient was developed
- 2. Serial HbA1c and body mass index (BMI) data were extracted
- 3. Notes were coded and data extracted in a dichotomous manner in six-month time frames and according to provider type for the presence or absence of
 - a. four key evidence-based diabetes prevention recommendations weight reduction; physical activity, dietary modification, and smoking cessation
 - b. other health promotion activities including blood pressure monitoring; cardiovascular risk screening; immunisations; and cervical screening
- 4. The frequency of face-to-face visits were recorded according to six-month timeframes and provider type (GP, nurse, health support worker)
- 5. Where diabetes prevention activities occurred a summary of the reason for the visit was recorded and the specific diabetes prevention notes extracted and coded by provider type
- 6. A composite clinical note summary was created using Excel displaying the data in a sequential and graphic format with the accompanying profile and clinical note data
- 7. Summary findings from the clinical notes were generated and included in the summary

Legend and coding notes for Supplementary Figure 1A and 1B

Serial HbA1c an	d BMI graph	Not	Notes					
-	Serial HbA1c							
	Serial BMI							
\$	Patient notified HbA1c result	1.	Coding does not distinguish between					
Provider colour	codes		clinician note to self-versus direct discussion with patient – see clinical					
	General practitioner		notes for details					
	Nurse							
	Health support worker	2.	Dietary advice and physical activity recommendations were coded under pre-diabetes activities regardless of the rationale for recommendation -					
Pre-diabetes as	sessment and management							
	Weight		e.g., if physical activity was					
_ *	Physical activity		recommended for mental health, it was still coded as beneficial for pre-					
**	Diet		diabetes					
(S)	Smoking Cessation	3.	For serial pre-diabetes assessment &					
	Lifestyle intervention - unspecified] 3.	management and other health					
Ē	Metformin discussed/prescribed		screening and health protection activities data icons reflect the					
	g and protection activities		presence of an activity or mention in the notes but not the frequency of					
ACC	Immunisation		occurrence					
<u>\$</u>	Cervical screening							
*	Cardiovascular risk screening							
Ų	Blood pressure measured							

Case ID						P	Practice A Case F						Summary					Clinical notes		
Age range							55-60							· y						
Gender							emale				•	Relu	ctar	nt to stop)					
BMI range							Overweight						smo	_			Feb	Patient advised of results as per		
-							Cook Island Maori								il of dieta activity	ary /				
,							Current smoker								on (multi	iple	2012 GP	borderline diabetic P:needs to get wt close to 70kg, annual HbA1c		
Family History T2DM							Yes								smoking	<i>e</i>				
Co-morbidities							1uscul	ıl						n suppo target d	,		.			
Regula	ar m	edic	atio	ns		3								Ū						
Year d						2	012				•	GP i	man	agemen	t					
Dashboard Referrals offered							Diabetes screening , Conditions of interest, not on recall						note disc vs co staff	s we ussi omn /self	interpret ere direct on with p nent to a f for futur ments	t patient lert		Presentation: smear Still smoking, less than she used to, about 5/d, not interested in help stopping O:\we 83.4 \bp 154/86		
Practic	e A C	Case F	•			;	Serial H	nd BMI								June	Assessment of finger			
	2012		2013	2014		2015	2	016	2017	2	2018		2019		2020	50	2015 GP			
55 50 45 40 35	46		29.4		46			30.3			45	29.3		28.5	46	45 40 35 WB 30		re start statinplan re finger Watch wt as going up & HbA1c isq but wt gain is biggest risk to going on to get niddm		
30			s	erial Pre	-diabe	abetes assessment and management by provider												[lbx:HbA1c 45-stable]		
			<u></u>	<u>\$</u>	(S)				<u> </u>			3		®			May 2018 GP	Message left for patient to call back re lipids & CVR risk, ultimately more value in stopping smoking than taking statin (via voice mail)		
		Otr	ner se	rial healt	h scr	eening	g and I	nealth p	rotect	ion act	tivitie	es by	prov	ider						
	%]	U g	%	*			<u>\$</u>		_	<u>⅓</u>									
[
				F	reque	ncy of	f face-t	o-face v	isits b	y provi	der						 May	Text from Gp to get annual prediabetes bloods done		
	1		1	1	1			1			1	2			2		2019 GP			

Case ID	Prac	tice B Ca	se E		Si	umm	ary				Clinical	notes	
Age range60-65GenderFemaleBMI rangeNormal - obeseEthnicityMāoriSmoking statusEx-smoker						walk- Signi	in ap fican	point t othe	ase, mu ments. r issues	· 5,	Jul	Presenting issue: Cervical smearcurrently smoking again after 2 years being a non-smoker	
Family History T2l Co-morbidities Regular medicatio Year diagnosed	DM Yes Ment ons 1	al health ear - pre-2	013?		•	work Not o	with lear ts dis	pre-d if earl scusse	e ability iabetes y HbA1 ed reflecte	0	Ns	cessation advise given, at this stage not wanting to quit aware she can come back for treatment	
Dashboard		lls HbA1c		diabete	s •	risino Dieta	Hb <i>A</i> iry ar	11c nd phy	/sical ad	ctivity	May 2014 Ns	Voicemail to remind of annual diabetes review	
Referrals offered Practice B Case E		cal, neuro h, HIP (me		alth)					en as perventio		April 2017 GP	Presenting issue: multiple vague symptomsimp anxietyencouraged to do exercises and maintain activity	
2013 2014 55 50 50 43 42 43	2015	2016	2017	2018	2019		49	48	2021	50 45 40 WM 35	April 2017 Ns	Presenting issue: BP check request bt – concerned about anemia Plan) bt, eat well-lots of veges and green veges, red meat, fluids++,	
35 30	28. Serial Pre-dia		28.7 29		gement b	y pro	vider	•		30 25 20	Jan 2019 GP	Presenting issue: multiple complaintsdiscussed results of last BT Dec 2018Hb/iron levels n, HbA1c 48see nurse for dietary advice	
			• š]	ĕ	**			May 2019 GP	Presenting issue: for review blood tests, cough for 3 days discussed prediabetes not keen on taking metformin yet but will try lifestyle changes first	
Other	serial health	screening a	and healt	h protect	tion activ	/i ties	A by pr	犬 ovider			Nov 2019 GP	Presenting issue: sore throat, headaches, anxiety30 mins exercise 3x/wk	
<u>\$</u> Up Up	Uo Uo	<u>\$</u> ♥ ∪ , ∪ ,] [Y] [Y	V ₉	Vo	U ₀	V	<u>\$</u>			May 2020 GP	Presenting issue: Fu blood results – Ph consult Discussed HbA1c getting very close to diabetes level. Suggest she get back to some healthy eating and increase her exercise aim for	
Frequency of face-to-face visits by provider											30mins of walking/d, doesn't have to be all at once, can break it up		
3 1 4 1 2 3 4 4 3 4 2 2 2 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1							3	3	2		2020 GP	Presenting issue: multipleDx: Health ed diet (6799.00), Dx: Health ed exercise (6798.00)	