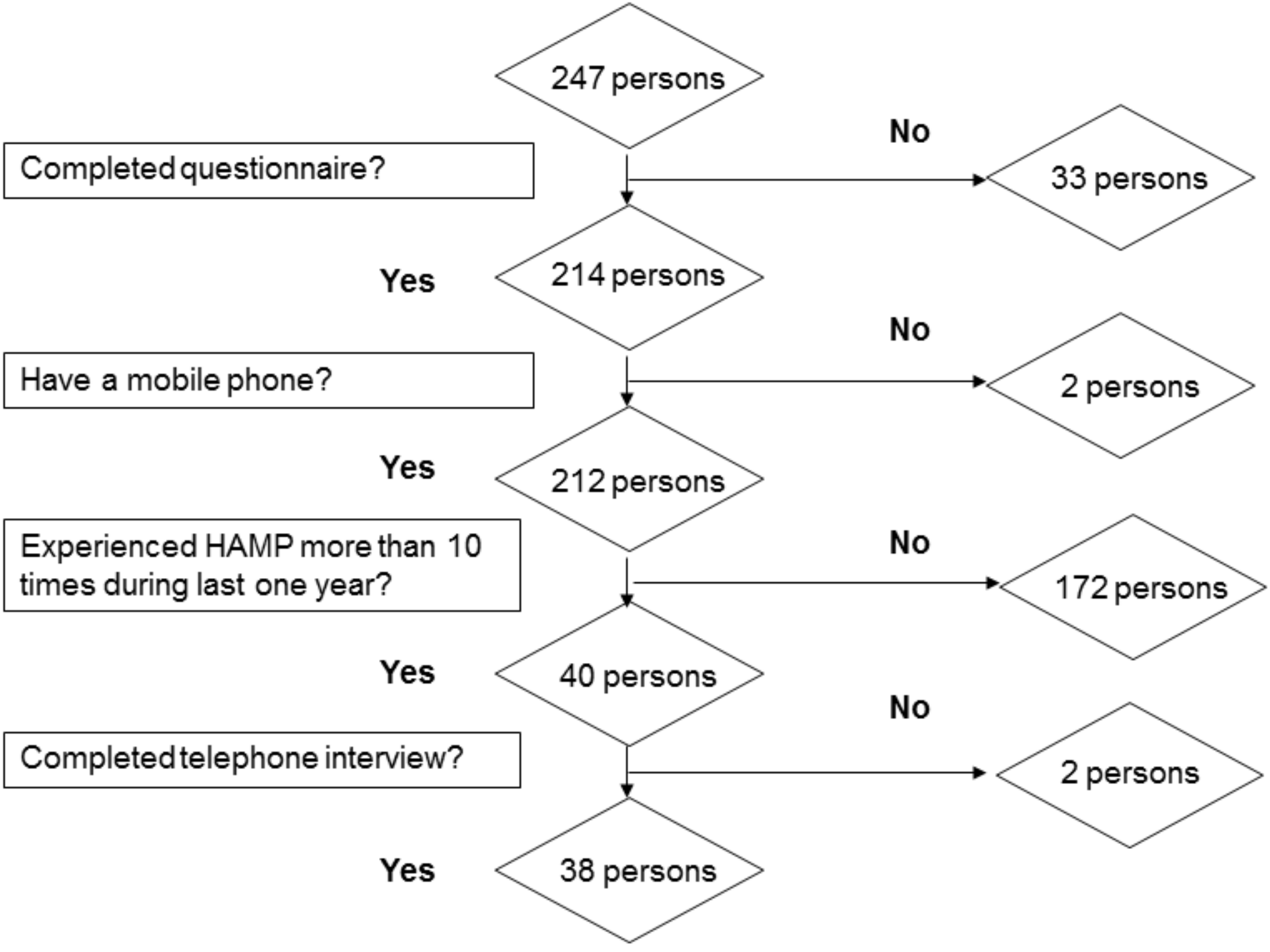
247 persons
Completed questionnaire?
No
33 persons
Yes
214 persons
Have a mobile phone?
No
2 persons
Yes
212 persons
Experienced HAMP more than 10 times during last one year?
No
172 persons
Yes
40 persons
Completed telephone interview?
No
2 persons
Yes
38 persons