

Quantitative codes

Themes

Qualitative codes

Viewing the body

To be able to say
goodbye to their
child

Saying goodbye

Autopsy

Why did my child
die?

To know how and
why their child died

Needing
Information

Emergency
services

Professional
Support

Follow-up

Emotional
Support

Emotional
Support

To feel supported

Poor
communication

Practical
Information

Abandoned by
services

Breaking Bad
News