Literature was searched for potential first aid strategies:
Medical and research literature
Existing suicide intervention programs
Lay literature (books, pamphlets and websites)

Step 1:

Step 2: Identical and near-identical statements were clustered and repetition eliminated. Statements about first aid actions were grouped into categories.

Step 3:
Working group considered the suitability of each statement for a questionnaire item.

Step 4: Questionnaire implemented on internet for use by Delphi expert panels in 3 rounds.

Step 5: Finished guidelines distributed to panel members for comment.