Additional file 5:

Completed only pre-test, n (%)	Completed both pre- and post-test, n (%)	Response rate (%)
n=970	n=807	
403 (41.6)	340 (42.1)	84.4
153 (15.8)	122 (15.1)	79.7
122 (12.6)	92 (11.4)	75.4
100 (10.3)	77 (9.5)	77.0
17 (1.8)	13 (1.6)	76.5
111 (11.4)	102 (12.6)	91.9
64 (6.6)	61 (7.6)	95.3
n=970	n=813	
219 (22.6)	182 (22.4)	83.1
751 (77.4)	631 (77.6)	84.0
n=1,411	n=795	
645 (45.7)	175 (22.0)	27.1
182 (12.9)	170 (21.4)	93.4
238 (16.9)	180 (22.6)	75.6
41 (2.9)	39 (4.9)	95.1
24 (1.7)	24 (3.0)	100.0
202 (14.3)	159 (20.0)	78.7
5 (0.4)	5 (0.6)	100.0
74 (5.2)	43 (5.4)	58.1
	pre-test, n (%) n=970 403 (41.6) 153 (15.8) 122 (12.6) 100 (10.3) 17 (1.8) 111 (11.4) 64 (6.6) n=970 219 (22.6) 751 (77.4) n=1,411 645 (45.7) 182 (12.9) 238 (16.9) 41 (2.9) 24 (1.7) 202 (14.3) 5 (0.4)	n=970 n=807 403 (41.6) 340 (42.1) 153 (15.8) 122 (15.1) 122 (12.6) 92 (11.4) 100 (10.3) 77 (9.5) 17 (1.8) 13 (1.6) 111 (11.4) 102 (12.6) 64 (6.6) 61 (7.6) n=970 n=813 219 (22.6) 182 (22.4) 751 (77.4) 631 (77.6) n=1,411 n=795 645 (45.7) 175 (22.0) 182 (12.9) 170 (21.4) 238 (16.9) 180 (22.6) 41 (2.9) 39 (4.9) 24 (1.7) 24 (3.0) 202 (14.3) 159 (20.0)

Characteristics of respondents that completed only pre-test and both surveys

*Overall response rate to the 15-item OMS-HC post-test survey was 56.7% (821/1449). Sample sizes above correspond to the available sociodemographic characteristics for the item.