## Additional file 1. Flowchart

Figure 1. Outpatient care (adult psychiatric patients)

## **Patient records** Invited caregivers, n=3,821 n=10,803• Responding, n=1,460 • No invited caregivers, n=6,982 • Non-responding, n=2,361 • 1 caregiver, n=2,809 • 2 caregivers, n=1,012 Unique patients n=10,297 (=6,982+2,809+(1,012/2)) Non-responding patients (records) n=4,203**Responding patient** Patient records, n=6,600 Unique patients, n=6,229 Patients with no invited caregivers (records) n=4.018Patients with invited caregivers Patient records, n=2,582 Unique patients, n=2,211 Patients with non-responding caregivers (records) n=1.484Patients with responding caregivers Patient records, n=1,098 Unique patients, n=1,013 Patients with caregivers having no contact with the mental health professionals (records) Patients with responding caregivers Patient records, n=846 Unique patients, n=791

Figure 2. Inpatient care (adult psychiatric patients)

Unique patients, n=149

## Patient records Invited caregivers, n=597 n=3,029• Responding, n=216 • No invited caregivers, n=2,432 • Non-responding, n=381 • 1 caregiver, n=403 • 2 caregivers, n=194 **Unique patients** n=2.932(=2.432+403+(194/2))Non-responding patients (records) n=931**Responding patient** Patient records, n=2,098 Unique patients, n=2,010 Patients with no invited caregivers (records) n=1,596Patients with invited caregivers Patient records, n=502 Unique patients, n=414 Patients with non-responding caregivers (records) n=317Patients with responding caregivers Patient records, n=185 Unique patients, n=169 Patients with caregivers having no contact with the mental health professionals (records) n=23Patients with responding caregivers Patient records, n=162