

369 survey distribution attempts

49 invalid attempts (20 vacant lots/houses, 15 commercial properties, 11 invalid addresses, 2 householder away indefinitely, 1 no English)

320 surveys for distribution

First round

79 face-to-face interviews completed

241 surveys left with householder or in post box

Second round

12 face-to-face interviews completed

80 self-administered surveys collected

149 surveys left with householder or in post box

Third round

56 self-administered surveys posted in

93 surveys not returned

227 completed and returned (91 face-to-face, 136 self-administered)

12 households away from Newcastle / Lake Macquarie during the storm period

215 valid responses