

3,017 type 2 diabetes patients considered for study inclusion

Non-response:

Patient:

- Refused to participate (n = 51)
- Language difficulties (n = 10)
- Advanced age (n = 12)
- Poor physical / mental condition (n = 81)
- No show for baseline interview (n = 39)
- Other reasons (n = 89)

Primary care practice nurse:

- Lack of time (n = 138)
- Omitting to include a newly diagnosed patient (n = 95)
- Omitting to include an insulin-using patient (n = 42)

M₀: 2,460 patients included

2,448 patients underwent M₀ interview
1,850 patients returned M₀ self-report questionnaire

Loss to follow-up M₁:

- Deceased (n = 66)
- Moved (n = 36)
- Poor physical / mental condition (n = 23)
- Referral to secondary care (n = 37)
- Remission of diabetes (n = 8)
- Main health care provider is general practitioner (n = 4)
- Refused to participate (n = 7)
- Forms not returned by primary care practice nurse (n = 19)
- Other reasons (n = 24)
- Reason unknown (n = 11)

M₁: 2,225 patients included

2,215 patients underwent M₁ interview
1,642 patients returned M₁ self-report questionnaire

Loss to follow-up M₂:

- Deceased (n = 51)
- Moved (n = 18)
- Poor physical / mental condition (n = 13)
- Referral to secondary care (n = 30)
- Remission of diabetes (n = 21)
- Main health care provider is general practitioner (n = 1)
- Refused to participate (n = 1)
- Forms not returned by primary care practice nurse (n = 31)
- Other reasons (18)
- Reason unknown (9)

M₂: 2,032 patients included

2,032 patients underwent M₂ interview
1,310 patients returned M₂ self-report questionnaire