

Attitude

- Job satisfaction (1S)
- Justness of system (2S)
- Importance of skills and support (2S)
- Attitude towards recovery time (2D)

Social Norm

- Influence of representative bodies, colleagues, society (3S)
- Production quality versus quantity (2D)

Self-efficacy

- Self-efficacy (1S)

Barriers

- Work pressure (1S)
- Emotional workload (1S)
- Decision authority (1S)
- Emotional exhaustion (1S)
- Office culture (2S)
- Quality (3S, 2D)
- Difficult clients (1S)

Intention

- Recovery and return to work (1S)
- Basic premises (2S)

Knowledge

- Information from OP (1S)
- Possessing, requesting and using sufficient information (3D)

Assessment behaviour: process

- Dedication (1S)
- Collecting information (1S, 3D)
- Conflict handling (1S, 2D)

Assessment behaviour: assessment

- Use of assessment instruments (3S, 2D)
- Client approach (3D)

Background

Gender, age, experience, training, specialisation, location, working hours, production, client industry, assessment type

