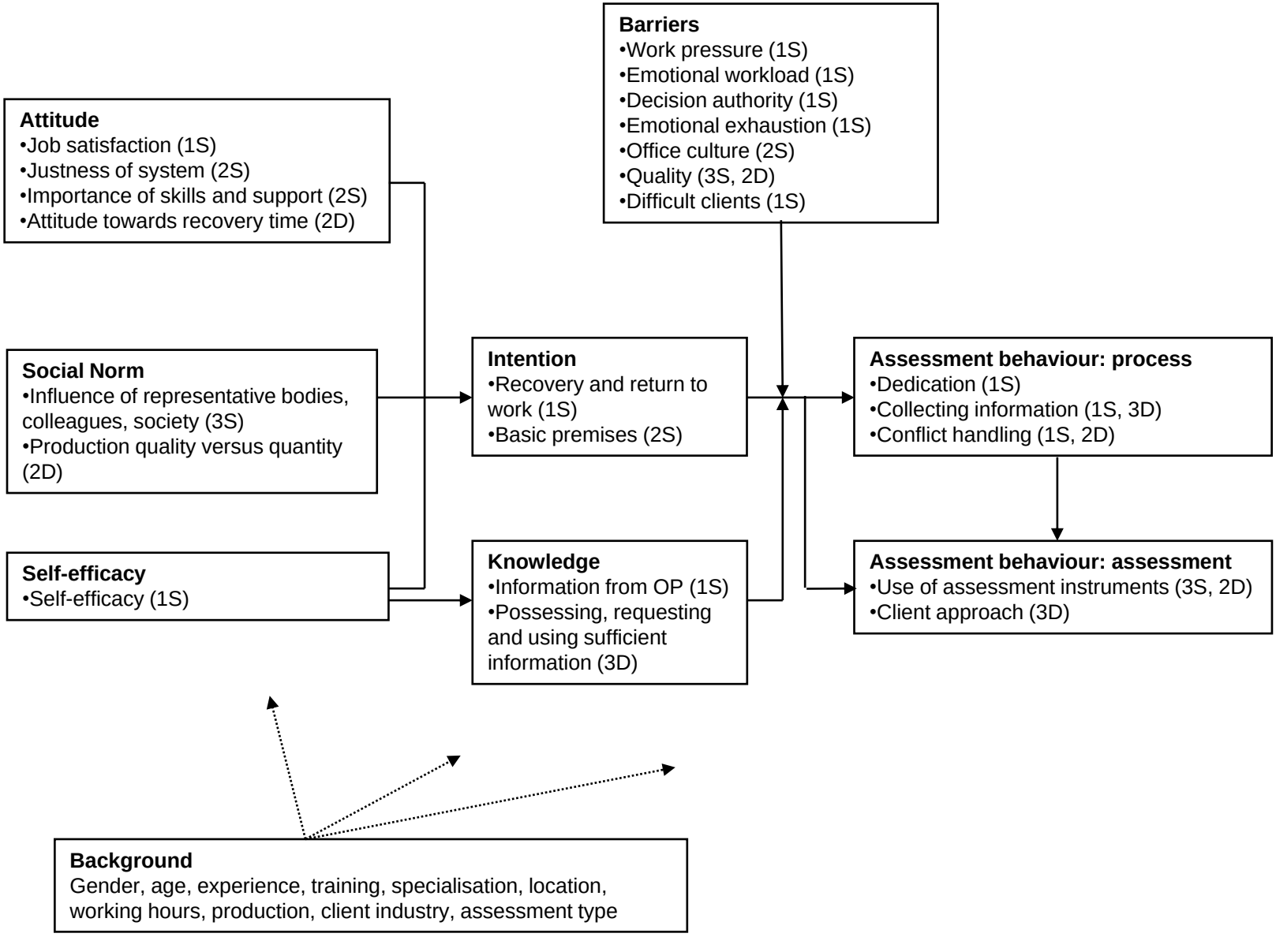
Barriers
•Work pressure (1S)
•Emotional workload (1S)
•Decision authority (1S)
•Emotional exhaustion (1S)
•Office culture (2S)
•Quality (3S, 2D)
•Difficult clients (1S)
Attitude
•Job satisfaction (1S)
•Justness of system (2S)
•Importance of skills and support (2S)
•Attitude towards recovery time (2D)
Social Norm
•Influence of representative bodies, colleagues, society (3S)
•Production quality versus quantity (2D)
Self-efficacy
•Self-efficacy (1S)
Intention
•Recovery and return to work (1S)
•Basic premises (2S)
Knowledge
•Information from OP (1S)
•Possessing, requesting and using sufficient information (3D)
Assessment behaviour: process
•Dedication (1S)
•Collecting information (1S, 3D)
•Conflict handling (1S, 2D)
Assessment behaviour: assessment
•Use of assessment instruments (3S, 2D)
•Client approach (3D)
Background
Gender, age, experience, training, specialisation, location, working hours, production, client industry, assessment type