Additional Table 5. Themes and codes as per applied thematic analysis.

| Themes | Code Family | Code names | |
|---------------|----------------------------|--------------------------|---|
| | | Predetermined codes | Emergent codes |
| Health system | Infrastructure | Health centers in rural | Well equipped health centers in rural areas, non availability of waiting halls for |
| strengthening | | areas | patients in the health facilities, availability of clean health centers |
| | Drugs and Logistics | Medicines in health | Free availability of medicines in health centers in rural areas; quality is an issue; |
| | | centers in rural areas | stock out of situations |
| | Patient Transport | Ambulance service | Free availability of ambulance service; Issues with its maintenance, better services |
| | Service | | with in the ambulance needed at par with private, ambulance contact number could |
| | | | not be reached possibly due to frequent callers; late arrivals to the homes, |
| | | | inadequate number of vehicles; linked to increase in institutional delivery |
| | Human resource | Availability of doctors, | Acute shortage of manpower especially specialist, contractual staff available but |
| | | nurses, midwives | quality of contractual staff is an issue, salary of contractual staff not at par with |
| | | | regular staff, negative attitude of doctors, specialists not evenly distributed with in |
| | | | the state |
| | Untied funds | Availability of untied | Availability of funds for upgrading infrastructure as per the need, buying drugs as |
| | | | |

| | | funds | per need, Availability of funds for arranging refreshments for mothers during |
|-----------------|--------------------|---------------------------|---|
| | | | mother meeting |
| | Mobile Medical | Availability of mobile | Functional status of mobile medical units an issue, non availability of doctors, |
| | Units | medical units | limited awareness of mobile medical units in the villages |
| Communitization | Accredited Social | Availability of | Role in immunization of children and pregnant women, improving institutional |
| | Health Activists | Accredited Social Health | delivery, generating awareness about NRHM schemes & importance of institutional |
| | | Activists in the villages | delivery Accompanies the families while travelling to the hospital; insufficient |
| | | | number; educational qualification has a bearing on recruitment of accredited social |
| | | | health activists; well known in the villages; good rapport with the women, |
| | | | especially decision makers (mother in laws); calls free ambulance; Community |
| | | | Mobilizer |
| | Village Health and | Celebration of village | Immunization sessions held on village health and nutrition days; mother meetings |
| | Nutrition Day | health and nutrition days | also held on these days; Known popularly as village health 'mela'; Not held |
| | | in the villages | regularly |

| | Village Health | Formation of Village | Less awareness by mothers and community members, members are not involved in |
|-------------------|-----------------|-------------------------|---|
| | Nutrition & | Health Nutrition & | planning; village head would ask for bribe for utilizing the funds, funds remain |
| | Sanitation | Sanitation Committee | unutilized; anganwadi worker involvement in funds handling leading to |
| | Committee | | underutilization |
| | | | |
| Maternal Health | Janani Suraksha | Financial incentive for | Funds remain unutilized; Delay in payment due to administrative reasons; Lack of |
| Care Strategy | Yojna | institutional delivery | knowledge imparted to the mothers about the scheme; Linked with opening of bank |
| | | | accounts leading to issue in delivering the benefits to women who do not have bank |
| | | | accounts; Proofs required to get the benefits; Linked with increase in institutional |
| | | | delivery |
| | Janani Shishu | Free medicine and | Free diet during hospital stay; Implementation is partial due to lack of adequate |
| | Suraksha Yojna | institutional delivery | manpower; Linked with increased institutional delivery |
| Child health care | Immunization | All children getting | Lack of sufficient auxiliary nurse midwives leads to partial implementation of |
| strategies | | vaccines | immunization sessions; Cultural barrier are there for immunization of children |
| | | | especially in district Mewat; Fear of injections; accredited social health activists an |
| | | | catalyst in providing immunization in the form of mobilizing the community |

| | Facility based | Newborn care services | New born referred for treatment to government hospitals from private health |
|--------------|---------------------|---------------------------|--|
| | newborn care | in Government facilities | facilities as government new born facilities are better |
| | Integrated | Treatment of sick | Staff is trained in Integrated management of neonatal and childhood illnesses |
| | management of | children as per | implementation; Community lack trust on government facilities for treatment of sick |
| | neonatal and | Integrated management | children so do not visit subcenters in villages for treatment (less demand at |
| | childhood illnesses | of neonatal and | subcenter level); Lack of supervision; Poor implementation; Focus has been shifted |
| | | childhood illnesses | from Integrated management of neonatal and childhood illnesses to home based post |
| | | | natal care |
| МСН | Geographical | MCH inequalities in | Increase in antenatal registrations in rural areas, gap is bridged with more villagers |
| Inequalities | Inequality | urban and rural areas | utilizing services than urban people due to NRHM. Awareness has improved and |
| | | | medicines are available in villages however facilities are still more in cities. |
| | Socioeconomic | MCH inequalities | Socioeconomic inequalities have decreased to some extent because of availability of |
| | Inequality | between rich and poor | free ambulances, medicines, diet during hospital stay for the poor. Food security in |
| | | | general would reduce this. |
| | Gender Inequality | Child health inequalities | NRHM has no scheme for targeting gender inequality; Small size of the families |
| | | between girls and boys | and increased educational status has led to the changes in gender inequality; Gender |

| | | | inequality is less seen in Mewat district |
|----------|-----------------|---|--|
| Barriers | Client level | - | Poor awareness about schemes provided under NRHM; Unmet basic need (lack of |
| | | | food) of pregnant women and mothers in rural areas; Lack of faith in government |
| | | | health facilities; Overriding household responsibilities of mothers; Poor health |
| | | | seeking behavior: Phobic towards pills/medicines/operation |
| | Community Level | - | Mother-in-law and male spouse are the potential influencers; Gender disparity in |
| | | | providing child care; Negative image among families about the quality of free |
| | | | services; Community norm and cultural belief; Lack of family planning discourages |
| | | | ensuring child health; Public attitude: Lack of willingness to wait; Low social status |
| | | | of women in the society |