

Time line	HealthySkin Clinic	Control Group
Baseline (time 0)		<p>(A)</p> <p>(B)</p>
Randomisation		
Time 0	<p>(C) (D) (E) (F)</p>	<p>(C) (G)</p>
Non-fixed time events	<p>(H) (I)</p> <p>(A)</p> <p>(J) (K)</p> <p>(L)</p>	<p>(H) (I)</p> <p>(A)</p>
6 months		<p>(B) (C)</p>

(A)	Medical consultation(s)
(B)	HECSI-scoring performed by a member of the intervention team
(C)	Questionnaire to gather information of outcome variables
(D)	Clinical photo of hand eczema
(E)	Basic skin protection counselling
(F)	Self management book (physical or virtual) handed to patient
(G)	DVD 'Hand eczema – prevention and treatment of hand eczema' of 14 minutes duration given to patient
(H)	Allergen patch testing
(I)	Written information sheets handed to patient when attending medical consultation(s)
(J)	SKIN-profile generated from baseline questionnaire
(K)	Nurse-led consultation with individualised counselling based upon SKIN-profile
(L)	Support offered as telephone hotline, asynchronous website consultation, and patient dialogue forum