Inclusion	Exclusion
Published between January 1970 and February 2013	Published prior to 1970
Published in English and full-text accessible	Articles which were not available in English or full text unavailable
Content directly relevant to dentistry or related disciplines	Not concerned with the field of dentistry
Articles investigating the conceptual framework or dimensions of patient-centred care	Articles not directly related to "patient- centred care"
Any publication undertaking primary research into PCC irrespective of type of study design	Opinion articles, reviews or reports of non- original research