**Additional file 1**

**Abbreviations**

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| CARE | Consultation and Relational Empathy measure |
| HCP | Health Care Professional |
| PCQ-P | Person-centred climate questionnaire- Patient version |
| PDQ | Patient Dignity Question |
| PPI | Palliative Prognostic Index |
| PPS | Palliative Performance Scale |
| PRS | PDQ Responsiveness Score |
| R&D | Research and Development |
| SPSS | Statistical Package for the Social Sciences |
| UK | United Kingdom |