

Enrollment

Assessed for eligibility
(n = 7,187)

Excluded (n = 1,730)
Not meeting inclusion criteria
(n = 1,730)

Randomized (n =5,457)

Allocation

Allocated to intervention group(s)
Mailed report cards (n = 2,728)
Printable report cards (n = 2,357)
Enhanced provider report cards (n = 2,893)

Allocated to control group(s)
(n = did not receive intervention)
Mailed report cards (n = 2,729)
Printable report cards (n = 3,100)
Enhanced provider report cards (n=2,564)

Follow up

Lost to follow up
Mailed report cards (n = 248; 240 faulty mail address/moved, 8 died/deemed non-diabetic)
Printable report cards (n=7; died/deemed non-diabetic)
Enhanced provider report cards (n=9;died/deemed non-diabetic)

Lost to follow up
Mailed report cards (n = 9; died/deemed non-diabetic)
Printable report cards (n=10; died/deemed non-diabetic)
Enhanced provider report cards (n=8;died/deemed non-diabetic)

Analysis

Analyzed*
Mailed report cards (n = 2,728)
Printable report cards (n = 2,357)
Enhanced provider report cards (n = 2,893)

*Analyses were conducted according to intention-to-treat.

Analyzed
Mailed report cards (n = 2,729)
Printable report cards (n = 3,100)
Enhanced provider report cards (n=2,564)