A

Brand image of supplier Personnel's technical ability
Brand image of supplier Professional service procedures
Personnel's technical abilityProfessional service procedures
Integrity of project completicSufficiency of project completion

Integrity of project completicProject compliance Sufficiency of project completProject compliance

A B

Service continuity Service stability

Service stability Research report timely submission rate Permission suitability Information and resource readiness

Permission suitability Data confidentiality capability of service suppli Information and resource read:Data confidentiality capability of service suppli

TABLE 3 Weight and prioritization of indicators and sub-indicators using FAHP.

Primary indicators Weight of Primary indicators professionalism 0.6457

functionality 0.1193

Stability 0.0596

Security 0.1754

A vs. B A

professionalism
functionality
Stability

Brand image of supplier

Personnel's technical ability

Facility and equipment attractiveness

Integrity of project completion Sufficiency of project completion

Reasonable interactive communication mechanism

A vs. B

Service continuity Service continuity Permission suitability

er Information and resource readiness

er Data auditability

0. 0596 0. 6457

Sub-indicators	Weight	of	sub-indicators
Brand imagine C11			0.0276
Personnel's techni	i		0. 2921
Facility and equipm	r		0. 2378
Professional service	2		0. 0882
Integrity of project	2		0.0235
Sufficiency of proj	j		0.016
Reasonable interact	t		0.0085
Project compliance			0.0713
Service continuity			0.0189
Service stability (	-		0.0346
Research report tim	r		0.0061
Permission suitabil	L		0.0112
Information and res	S		0.0162
Data auditability (	-		0. 1208
Data confidentialit	t		0.0272

B Security
Stability
Security
Facility and equipment attractiveness
Facility and equipment attractiveness
Professional service procedures
Reasonable interactive communication mechanism
Reasonable interactive communication mechanism
Project compliance
B A vs. B
Research report timely submission rate
Research report timely submission rate
Data auditability

Data confidentiality capability of service supplier

0. 1754 0. 1193

## Priority

Data auditability