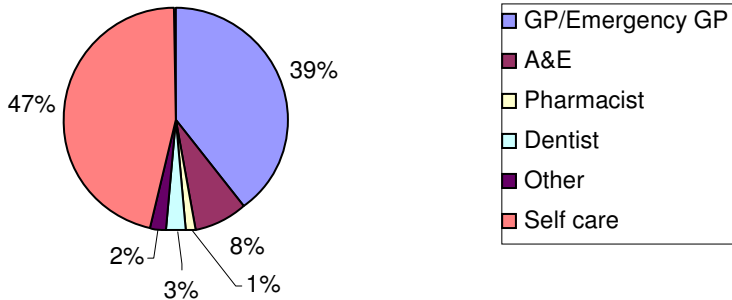


## Survey 1 First actions of callers



## Survey 2 First actions of callers

