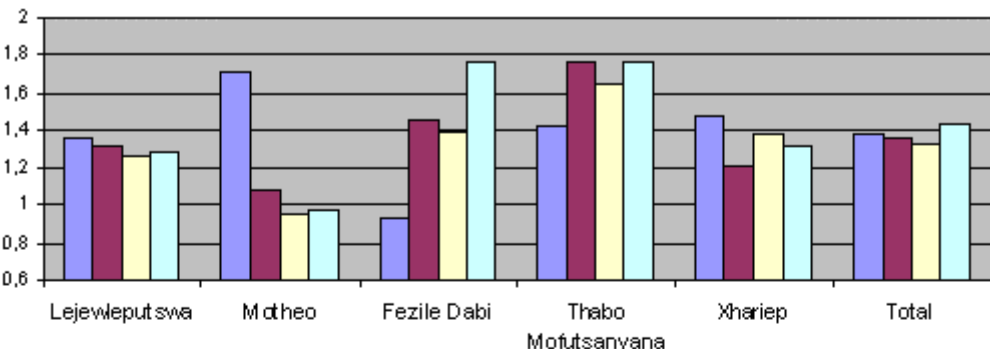
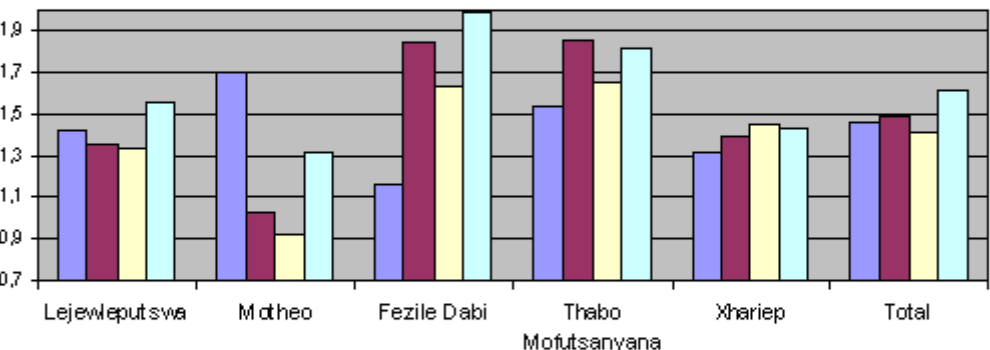


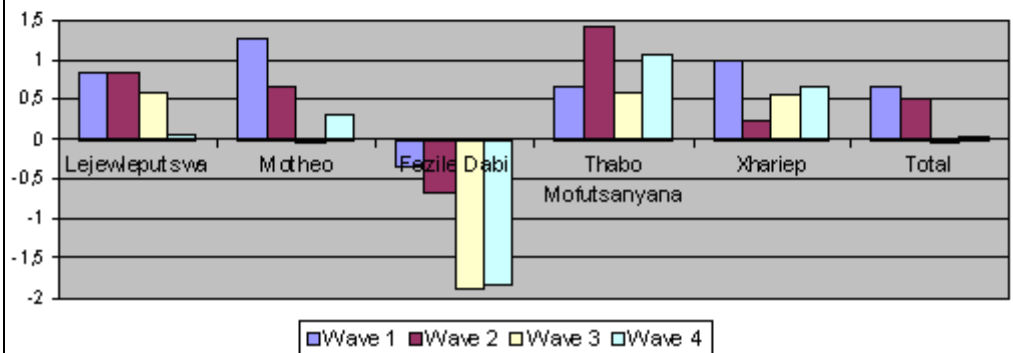
Satisfaction with general services across waves



Satisfaction with nurses across waves



Satisfaction with waiting times across waves



■ Wave 1
 ■ Wave 2
 ■ Wave 3
 ■ Wave 4