



Questionnaire to physicians about their sickness-certification practices

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1. What is your highest level of medical education?

- Medical degree ⇒ *Go to question 3*
- Registered physician
- In resident training to become a specialist
- Board certified specialist

2. What specialist training are you currently undergoing?

- None**
- General practice
- Anaesthesia and intensive care
- Child and adolescent (medicine, surgery, or psychiatry)
- Imaging and functional medicine
- Occupational health
- Geriatrics
- Dermatology and sexually transmitted diseases
- Infectious diseases
- Internal medicine
- Surgery
- Laboratory medicine
- Neurology
- Obstetrics/Gynaecology
- Oncology
- Orthopaedics
- Psychiatry/Addiction medicine
- Rehabilitation medicine
- Rheumatology
- Ophthalmic diseases
- Ear, nose, and throat disorders
- Other

3. How long have you worked at your current place of work?

- < 5 years
- 5–9 years
- 10 years or more

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4. At what type of clinic/practice do you mainly work?*Choose only one of the following options.*

- Child and adolescent (medicine, surgery, or psychiatry)
 Occupational health
 Social insurance office/Insurance company
 Geriatrics
 Dermatology
 Infectious diseases
 Internal medicine
 Surgery
 Neurology
 Gynaecology/Obstetrics
 Oncology
 Orthopaedics
 Psychiatry
 Rehabilitation
 Rheumatology
 Pain management
 Primary Health Care Centre/Family medicine
 Ophthalmology
 Ear, nose, and throat
 Other type of clinic/practice
- Administration, research, or teaching
 None

5. In what county or region is your primary place of employment?

- | | | | |
|------------------------------------|-------------------------------------|---------------------------------------|--|
| <input type="checkbox"/> Blekinge | <input type="checkbox"/> Jönköping | <input type="checkbox"/> Stockholm | <input type="checkbox"/> Västernorrland |
| <input type="checkbox"/> Dalarna | <input type="checkbox"/> Kalmar | <input type="checkbox"/> Sörmland | <input type="checkbox"/> Västmanland |
| <input type="checkbox"/> Gotland | <input type="checkbox"/> Kronoberg | <input type="checkbox"/> Uppsala | <input type="checkbox"/> Västra Götaland |
| <input type="checkbox"/> Gävleborg | <input type="checkbox"/> Norrbotten | <input type="checkbox"/> Värmland | <input type="checkbox"/> Örebro |
| <input type="checkbox"/> Halland | <input type="checkbox"/> Skåne | <input type="checkbox"/> Västerbotten | <input type="checkbox"/> Östergötland |
| <input type="checkbox"/> Jämtland | | | |
- Other country

6. Does your clinical unit have a joint policy for handling matters related to sickness certification tasks?

- Yes, and it is well established
 Yes, but it is not well established
 No
 I don't know
- Not applicable, I don't work in a clinical unit

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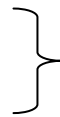
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7. **In your opinion, does the county council make efforts to improve the way that the health services handle patients' sickness certification?**

Yes, definitely

Yes, to some extent

No, not at all



The effort is sufficient Yes No

8. **How often in your daily clinical work do you have consultations including consideration of sickness certification?**

More than 20
times a week

6–20 times a
week

1–5 times a
week

About once a
month

A few times a
year

Never or almost
never



*If you chose the response “Never or almost never”, this was your final question.
Thank you for your participation!*

9. **Is inpatient care part of your daily work?**

Yes

No

10. **What professional groups/expertise do you have access to in your daily work with patients?**

Occupational therapists

Psychologists

Cognitive behavioural therapists

Social workers

Physiotherapists

Other type of psychotherapist

Physicians

Nurses, midwives

Chiropractors, naprapaths, qualified
orthopaedic manual therapists

Other category

11. **When handling sickness certification tasks, how often do you lack time...**

Every
day

About
once a
week

About
once a
month

A few
times a
year

Never
or
almost
never

...with your patients?

...to manage patient-related aspects (e.g., issue certificates, contact stakeholders, documentation, and meetings)?

...for further education, supervision, or reflection?

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12. How often in your clinical work do...	More than 10 times a week	6–10 times a week	1–5 times a week	About once a month	A few times a year	Never or almost never
...you find it problematic to handle sickness certification?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you encounter a patient who wants to be on sick leave for some reason other than work incapacity due to disease or injury?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...patients partly or completely say no to sick leave you suggest?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you say no to a patient who wants a sickness certificate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you refer/send patients to occupational health services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you issue a sickness certificate so that a patient will be eligible for higher benefit than unemployment or welfare benefits?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you experience conflicts with patients about sickness certification?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you worry that a patient will report you, to e.g. a disciplinary board, regarding sickness certification?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you feel threatened by a patient in connection with sickness certification?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you issue sickness certificates to patients without seeing them (e.g., by telephone)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you worry that patients will go to another physician if you don't issue a sickness certificate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...patients say that they will change physician if you don't issue a sickness certificate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you apply the newly introduced national sickness certification guidelines?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you have time scheduled, alone or with colleagues, for supervision/feedback/reflection regarding sickness certification issues?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you or your health care team participate in coordination meetings with social insurance and/or employer regarding sickness certified patients?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you or your care team have contact with employers in ways other than via the coordination meetings?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you collaborate with or refer patients to social workers and/or psychologists in sickness-certification cases?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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How often in your clinical work do...	More than 10 times a week	6–10 times a week	1–5 times a week	About once a month	A few times a year	Never or almost never
...you collaborate with or refer patients to physical or occupational therapists in sickness-certification cases?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you confer with other physicians when handling cases involving sickness certification?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you have contact with social services regarding sickness-certification cases?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you have contact with the employment offices regarding sickness-certification cases?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you lack for someone (e.g., a coach or case manager) who coordinates measures for the patients?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. How often do you certify unnecessarily long sick-leave periods due to ...	Every day	About once a week	About once a month	A few times a year	Never or almost never
...lack of next visit times?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...waiting times for investigation by health care services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...waiting for investigation by the social insurance office (SIO)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...waiting for investigation by the unemployment office?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...waiting for measures taken by an employer?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...waiting times for treatment?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...lack of access to cognitive behavioural therapy?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...lack of other adequate treatment and/or care provider? (<i>Comments can be given on page 12</i>)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...that the patient does not follow recommendations for treatment and rehabilitation?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...you want to avoid conflicts with the patient?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...it takes too long to explain the alternatives to being on sick leave?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...the influence of other members of your healthcare team?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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14. How problematic do you generally find it to...

	Very	Fairly	Some- what	Not at all
...handle sickness certification of patients?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...assess whether a patient's functioning is reduced?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...assess whether the reduced functioning is due to disease or injury?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...assess the degree to which the reduced functioning limits a patient's work capacity?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...discuss with the patient the advantages and disadvantages of being on sick leave?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...suggest a plan of action and/or measures to be taken during the sick leave?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...provide a long-term prognosis about the future work capacity of patients on sick leave?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...manage the two roles as the patient's treating physician and as a medical expert for the social insurance office and other authorities?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...discuss possible lifestyle and life situation changes with a patient that you sickness certify?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...discuss and know how to deal with other psychosocial problems (e.g., economic difficulties or physical or substance abuse) when handling a patient on sick leave?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...know what aspects of the sickness-certification process to be documented in the patient's medical file?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...handle prolongation of a sick-leave period initially certified by another physician?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...assess the optimum duration and degree (part or full time) of sickness absence?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...handle situations in which you and a patient have different opinions about the need for sick leave?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...write sickness certificates for the Social Insurance Office?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...write other certificates for the Social Insurance Office?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...adhere to the national overarching sickness certification guidelines?	Have not used those guidelines <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...issue sickness certificates in accordance with the national diagnosis-specific sickness certification guidelines?	Have not used those guidelines <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...handle situations in which you and other members of the health care team have different opinions about sickness certifying a patient?	Not applicable <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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15. In general, how satisfied are you regarding your contacts with the social insurance office (SIO)?

- Very satisfied
- Somewhat satisfied
- Somewhat dissatisfied
- Very dissatisfied
- Have no contacts with the SIO

How often do you usually have contact with SIO staff concerning sickness certification cases?

Do not include writing sickness certificates

- Daily
- Once or a few times a week
- About once a month
- A few times a year
- Never or almost never

Do you have regular, scheduled contacts with the SIO? (e.g., coordinating meetings, rehabilitation meetings, or SIO officers at your practice)

- Yes, to a satisfactory degree
- Yes, but you would prefer more extensive contact
- No, but you would like to
- No, not needed

How easy/difficult do you find it is to get in touch with SIO case officers?

- Not relevant
- Very easy
- Fairly easy
- Neither easy nor difficult
- Fairly difficult
- Very difficult

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16. What difficulties, if any, do you experience in your contacts with the Social Insurance Office (SIO)?

Choose one or more options.

- no such difficulties
- It takes too much time
- It's difficult to find out who to talk to
- It's difficult to get through by phone
- The SIO is closed when you have time for contact
- The SIO staff do not contact you, even if you ask them to
- The SIO doesn't coordinate rehabilitation measures
- The SIO doesn't contact the patients
- You encounter a negative attitude from SIO
- You seem to speak different languages
- Ambiguities concerning matters of confidentiality
- Patients are often assigned new SIO case officers (lack of continuity)
- SIO case officers question you/your assessments
- SIO medical officers question you/your assessments
- It's difficult to convey information through the pre-printed SIO forms for medical certificates
- Different interpretations of the new national sickness certification guidelines
- The patient is negative towards you contacting the SIO
- Other problems (*Please give comments on p. 12*)

17. Considering your future contacts with the SIO, how important are the following options?

You will not be in contact with the SIO ⇒ *Go to question 18*

	Very important	Fairly important	Not important at all
More coordinating meetings (e.g., with the SIO, the employer, or the employment office, and the patient)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fewer coordinating meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
General dialogue about sickness certification and insurance medicine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Regular, scheduled meetings at the SIO to discuss patients	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Regular, scheduled meetings at your practice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contact by e-mail and/or the Internet (possibly encrypted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contact by ordinary mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contact by telephone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A contact person that you can quickly reach when necessary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SIO case officers at your practice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To be able to quickly obtain information from the SIO about the patient's previous sick leave	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
To be able to meet a patient together with relevant SIO officer early in the handling of a case	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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To get information from the SIO about their handling and decisions regarding patients you have issued certificate for

18. Do the new national sickness certification guidelines provided by the National Board of Health and Welfare facilitate your contacts with...

	Yes	No
... healthcare staff?	<input type="checkbox"/>	<input type="checkbox"/>
... patient's workplace or employment office?	<input type="checkbox"/>	<input type="checkbox"/>
... your patient?	<input type="checkbox"/>	<input type="checkbox"/>
... the SIO?	<input type="checkbox"/>	<input type="checkbox"/>

I don't use the indicated guidelines

Please, on page 12 give your views on whether and how the national sickness certification guidelines need to be further developed!

19. To what extent have the following helped you to develop your competence in handling sickness-certification cases?

	To a large extent	To a fairly large extent	To some extent	Not at all	Not relevant
Undergraduate studies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Internship	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Resident training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Further training arranged by the county council	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education/training opportunities other than those listed above	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your own searches for information (e.g., in the literature or the Internet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Contacts with other physicians and/or other healthcare staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Contacts with patients	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Contacts with Social Insurance Office staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Training arranged by the Social Insurance Office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contacts with employers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information via media	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Targeted information efforts (e.g., made by a regional sickness certification committee)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teaching and supervising others about these issues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conferences, seminars	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The newly introduced national sickness certification guidelines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

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20. To what extent do you need to further develop your competence in relation to the following?	To a large extent	To a fairly large extent	To some extent	Not at all
Assessing patients' functioning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assessing patients' work capacity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The demands made on employees in different occupations and/or workplaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assessing the optimum length and degree of sickness absence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Handling conflicts with patients about the need for sickness certification	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Writing sickness certificates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Designing optimum plans of action	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Deciding when there is a need to contact the Social Insurance Office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sickness insurance rules and laws	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other types of compensation in the social insurance system (e.g., rehabilitation allowance, disablement benefit, disability pension)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private and supplementary insurances that patients often have	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Your options and responsibilities as a physician in sickness certification cases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The options and responsibilities of the Social Insurance Office in sickness certification cases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employers' options and responsibilities in sickness certification cases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The options and responsibilities of the Employment Office in sickness certification cases	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using the new national sickness certification guidelines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Gender aspects of sickness certification	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other aspects of diversity that can be related to sickness certification	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The various possibilities in society regarding handling psychosocial problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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21. How do you value the following options with regard to ensuring high quality of your handling of sickness certification cases?	Very beneficial	Moderately beneficial	Not beneficial
Contacts with fellow physicians and/or other healthcare staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contacts with patients' employers and visits to workplaces	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supervision/being tutored	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Collaborative or coordinating meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contacts with medical officers at the Social Insurance Office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contacts with case officers at the Social Insurance Office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The national diagnosis-specific sickness certification guidelines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A joint instrument/protocol for assessment of work capacity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Written information (e.g., books, brochures, articles)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information from the Internet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courses in insurance medicine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Courses in conflict management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Conferences, seminars	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having opportunities to contact experts in insurance medicine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Getting a second opinion from other physician regarding a patient	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Getting statistics on your issued sickness certificates over the past year	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Getting statistics on issued sickness certificates at your unit/practice over the past year	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Better information to the general public about the sickness insurance system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Receiving higher remuneration for issuing sickness certificates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A forum in which you can reflect on your work with sickness certification	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

22. Do sickness certification tasks constitute a work environment problem for you?

- Yes, to a great extent
 Yes, to some extent
 No

23. Do you have support from your immediate manager at your practice/clinic regarding sickness certification cases?

- Yes, substantial support
 Yes, some support
 No
 Not applicable, don't have a manager
 Not applicable, don't work at a clinical unit

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Thank you very much for your participation!

Space for your own comments:

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