Figure 1: Study Flow Diagram

9 VA clinic sites in 3 states, in which 126 eligible providers were approached, who saw patients at least 2 half days per week Eligible but declined: 22 providers Became ineligible with job changes: 12 providers 92 primary care providers (PCPs) recruited: 64 physicians, 7 physician-assistants. 21 nurse-practitioners 1556 potential study patients assessed for eligibility **Excluded: 387 patients** Ineligible: 213 Received primary diabetes care from non-participating PCP: 149 Triage blood pressure <140/90: 23 Did not have diabetes: 16 1169 patients recruited Impaired decision-making ability: 15 Visit was a non-primary care visit: 3 Nursing home resident: 2 Enrolled in another research study: 2 Blood pressure at triage was taken only by provider: 2 Did not speak English: 1 Eligible but declined: 174 patients Excluded: 105 patients had never refilled a chronic BP medication at VA pharmacy 1064 patients with at least one chronic BP medication refilled at VA