

Sub-dimension	Item ID	Item		M	SD	95% CI	
Frequency of Events Reported	D1	When a mistake is made, but is caught and corrected before affecting the patient, how often is this reported?	Japan	3.71	1.11	(3.68–3.73)	}*
			Taiwan	3.18	0.93	(3.16–3.19)	
			U.S.	3.54	1.11	(3.54–3.55)	
	D2	When a mistake is made, but has no potential to harm the patient, how often is this reported?	Japan	4.05	1.08	(4.02–4.07)	}*
			Taiwan	2.99	0.94	(2.97–3.01)	
			U.S.	3.60	1.09	(3.60–3.61)	
	D3	When a mistake is made that could harm the patient, but does not, how often is this reported?	Japan	4.13	1.12	(4.11–4.16)	}*
			Taiwan	3.16	1.01	(3.14–3.18)	
	Organizational Learning-Continuous Improvement	A6	We are actively doing things to improve patient safety	Japan	3.99	0.78	(3.72–3.76)
Taiwan				3.99	0.66	(3.98–4.01)	
U.S.				4.02	0.81	(4.02–4.03)	
A9		Mistakes have led to positive changes here	Japan	3.52	0.78	(3.51–3.54)	}*
			Taiwan	3.90	0.61	(3.88–3.91)	
			U.S.	3.61	0.88	(3.60–3.61)	
A13		After we make changes to improve patient safety, we evaluate their effectiveness	Japan	3.17	0.85	(3.15–3.19)	}*
			Taiwan	3.79	0.63	(3.78–3.80)	
			U.S.	3.69	0.85	(3.68–3.69)	
Communication Openness	C2	Staff will freely speak up if they see something that may negatively affect patient care	Japan	3.43	0.95	(3.41–3.45)	}*
			Taiwan	3.35	0.87	(3.33–3.36)	
			U.S.	3.97	0.89	(3.97–3.98)	
	C4	Staff feel free to question the decisions or actions of those with more authority	Japan	3.37	1.02	(3.35–3.40)	}*
			Taiwan	3.19	0.89	(3.17–3.20)	
			U.S.	3.32	1.10	(3.31–3.32)	
	C6R	Staff are afraid to ask questions when something does not seem right	Japan	3.58	0.98	(3.55–3.60)	}*
			Taiwan	3.17	0.88	(3.15–3.19)	
			U.S.	3.67	1.02	(3.67–3.67)	
Staffing	A2	We have enough staff to handle the workload	Japan	2.59	1.09	(2.56–2.61)	}*
			Taiwan	2.83	1.05	(2.81–2.85)	
			U.S.	3.22	1.21	(3.21–3.22)	
	A5R	Staff in this unit work longer hours than is best for patient care	Japan	2.72	1.08	(2.69–2.74)	}*
			Taiwan	2.92	1.01	(2.90–2.94)	
			U.S.	3.32	1.10	(3.32–3.33)	
	A7R	We use more agency/temporary staff than is best for patient care	Japan	3.76	1.06	(3.73–3.78)	}*
			Taiwan	3.46	0.94	(3.44–3.48)	
			U.S.	3.85	1.05	(3.85–3.86)	
A14R	We work in "crisis mode", trying to do too much, too quickly	Japan	3.08	1.01	(3.06–3.11)	}*	
		Taiwan	2.94	0.84	(2.92–2.95)		
		U.S.	3.15	1.12	(3.15–3.16)		
Hospital Management Support for Patient Safety	F1	Hospital management provides a work climate that promotes patient safety	Japan	3.63	0.78	(3.61–3.65)	}*
			Taiwan	3.63	0.73	(3.62–3.64)	
			U.S.	3.90	0.89	(3.89–3.90)	
	F8	The actions of hospital management show that patient safety is a top priority	Japan	3.39	0.88	(3.36–3.41)	}*
			Taiwan	3.77	0.75	(3.75–3.78)	
			U.S.	3.84	0.97	(3.84–3.85)	
	F9R	Hospital management seems interested in patient safety only after an adverse event happens	Japan	3.23	0.96	(3.21–3.26)	}*
			Taiwan	3.17	0.94	(3.15–3.19)	
			U.S.	3.43	1.11	(3.43–3.44)	

M, mean; SD, standard deviation; CI, confidence interval

*P < 0.01 and Cohen's d > |0.5|