

Stage 1: Initial search

Electronic Search: Pubmed, Science Direct and Web of Knowledge
Keywords: Title and abstract contain *patient* OR *hospital* OR *healthcare* OR *care* OR *medical* AND *neglect* OR *inadequate care* OR *substandard care* NOT *visual* OR *hemispatial* OR *stroke*
Limitations: Articles in English and published after 1990.
Results: 2815 articles



Stage 2: Screening of results

Filter: Titles examined for relevance
Filter: Relevance of abstract examined in order to assess information presented in the study
Results: 42 articles



Stage 3: Article selection

Inclusion criteria 1: Collects primary data on the occurrence of patient neglect in healthcare institutions OR
Inclusion criteria 2: Collects primary data on the factors explaining why patient neglect occurs, AND
Hand search: Search of i) reference lists from included studies, and ii) articles citing identified articles in order to identify further items of interest
Results: 10 research articles and 4 reports were identified.