

A

PROVISION OF INFORMATION FROM HEALTH STATUS MEASURES TO CLINICIANS

- Alone or supplemented with management guidelines
- With or without training in interpretation of scores
- Fed back once or several times
- Graphical displays of scores or written summaries, with or without population norms, with or without previous scores

B

Evidence: +

CHANGES TO DOCTOR PATIENT COMMUNICATION

- Clinicians talk to patients about their feelings/health status
- Develop a shared view of treatment goals/health status/reason for the visit

C

Evidence: +/-

MONITOR TREATMENT RESPONSE

D

Evidence: +/-

DETECT UNRECOGNISED PROBLEMS

E

Evidence: -

CHANGES TO PATIENT HEALTH BEHAVIOUR

- Visit to the clinician
- Adherence to treatment

F

Evidence: -

CHANGES TO CLINICIAN'S MANAGEMENT OF PATIENT

- Changes to/initiation of treatment
- Referrals to other agencies
- Tests to investigate problem further
- Advice on problem management

G

Evidence: -

IMPROVED PATIENT SATISFACTION

A

Evidence: +

IMPROVED HEALTH OUTCOMES

