. Cash billing	Smartcard billing
0	0
Go to cashier	Nurse asks if patient has smartcard to use in OPD
¥	8
Take number and wait for it to be called	Smartcard placed in the reader and billed
•	8
Pay clerk cash and receive change	Receipt printed and delivered
⊌	8
Receipt printed and delivered	Go to Pharmacy
•	
Go to Pharmacy	