

Additional File 4

Table 4 Samples of interview and focus group questions

Client & Caregiver Interview questions	
1. Would you please tell me about the medications you are taking	<ul style="list-style-type: none"> • What are they for? Who helps prepare your medications (i.e., family member, providers, etc.)? • Is there anything special that needs to be done (i.e., crushing, taking with food, etc.)? • Are you taking anything else that is not prescribed (i.e., herbal supplements, vitamins, items from a health food store, etc.)?
2. Does anyone review your medications on a regular basis with you?	<ul style="list-style-type: none"> • Could you please explain, or provide an example?
3. Do you feel you know what you need to know about the medications you take?	<ul style="list-style-type: none"> • Could you please explain? Does your home care provider talk to you about your medications? • Do you or your family member read the information pamphlets that come with your prescriptions or medications?
4. What happens if you forget to take a medication?	<ul style="list-style-type: none"> • How do you tell if you have forgotten? • What happens if you take too much of a medication? How do you tell?
5. How do you get your prescriptions?	<ul style="list-style-type: none"> • Who calls them in? • Who brings them home? • How many doctors/nurse practitioners/specialists write prescriptions for you? • Do you get your prescriptions from the same pharmacy or pharmacist each time? • What do you do about refilling your prescriptions? • Do you cut down on your medications to make them last longer? • What do you do with outdated prescriptions? • Have you ever not filled a prescription for financial reasons (i.e., too expensive/could not afford)?
6. Has anyone in your house ever taken your medication, or have you ever taken someone else's medication, either by accident or not? Do you ever share your medications with anyone?	
7. Do you ever worry about having medications in your home? Please explain.	
8. What kind of strategies or tricks do you use to remember to take your medication or to remember something important about a medication? Do you use any kind of container to sort your pills in? Tell me about it and how it works.	
Focus Group Questions	
1. Would you please describe what you perceive to be the medication management issues that your clients face?	
2. With your clients, are there any particular medications that concern you? Please explain, or provide an example.	
3. Do you ever get the sense that your clients are not using their medications as instructed	
4. Can you tell me what major medication changes you have witnessed in homecare in the past 5 years?	
5. Do you think there are factors in your clients' homes that facilitate the management of their medications (i.e., finances, hygiene, family support, neighbourhood, etc.)?	
6. What particular situations in your clients' homes highlight risks or challenges for medication management?	
7. Please describe for me how you approach medication management with your homecare clients and their family members/caregivers?	
8. What do you think are realistic expectations for your clients and their family members when it comes to medication management at home?	
9. What factors within your home care organization/work environment either support or hinder your ability to help your clients manage their medications?	