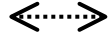|	**INQUIRING**	**DECIDING**	**RELATING**	**INTERPRETING**
Providers:	• Cannot use information system effectively • Express a "punch-the-clock" mentality	• Have little time to deliberate & evaluate decisions & nurses defer decisions to physicians	• Are resistant to change • Lack proper motivation	• Don't form judgments about what is needed to improve practices
Patient Care Teams:	• Fail to monitor single & double-loop learning processes	• Don't fully vet the results of decisions	• Don't form practice teams • Fail to provide feedback	• Don't form practical knowledge and "buy-in"
Organization:	• Fails to address deutero-loop learning	• Fails to deliver learning resources to teams	• Avoids risk • Doesn't share new knowledge	• Fails at knowledge management