# STUDY PROJECTS PER QUERI TEAM: GOALS AND RELATED IMPLEMENTATION INTERVENTIONS

SCI QUERI GOAL:
Increase vaccination
rates for influenza
and pneumococcal
pneumonia in
veterans with spinal
cord injury or
disorders.

- Patient reminder letters with educational materials.
- o Practitioner education materials.
- o Computerized-clinical reminders.
- o Standing orders for administration of flu vaccine by nursing staff.
- o Feedback to sites once a year on staff and patient influenza vaccination rates.

# HIV QUERI

# GOAL: Implement and evaluate real-time computerized clinical reminders and a collaborative intensive quality improvement program.

- o Real-time computerized clinical reminders.
- A collaborative group-based quality improvement program, based on the Institute for Healthcare Improvement Breakthrough Series with modifications for this project.
- Facility-level feedback regarding clinical performance.

# IHD QUERI:

### GOAL:

Reduce low density lipoprotein levels in patients with IHD.

- Optional choices for the sites:
  - Paper point-of-care reminders,
  - Lipid clinic,
  - Audit/feedback to clinician,
  - Patient-education component,
  - Electronic clinical reminder, and
  - Templated standing orders.

# MENTAL HEALTH QUERI GOAL:

- Implement an evidence-based treatment model for patients with schizophrenia.
- Performance feedback.
- Pocket cards.
- o Educational kick-off/training session for champions @ each site.
- o Opinion leaders (also known as local champions).
- o Clinical reminders/electronic.
- o CQI: encouraged initiation of quality improvements.

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# SUBSTANCE ABUSE

### **OUERI:**

## GOAL:

Improve concordance with four best-practices for opioid agonist therapy.

- 1.5 day educational site visit:
  - On evidence-based recommendations and QI process PDSA, and
  - Note: Used visit to meet with leadership to learn more about baseline clinic functioning.
- Multiple educational and quality improvement tools:
  - Evidence summary for recommendations,
  - Dosing algorithm,
  - Sample contingency management plan, and
  - 14-item questionnaire for staff about attitudes.
- Monthly progress reports/audits and feedback.

# SCI GUIDELINE IMPLEMENTATION

### GOAL:

Implement and evaluate the use of two new SCI clinical practice guidelines about deep vein thrombosis and bowel care.

- Local opinion leaders (aka 'clinical champions'; site coordinators).
- o Educational sessions:
  - Ongoing educational in-services, and
  - Per focus groups that also served to facilitate engagement/buy-in.
- Patient-mediated interventions, per mailed informational and educational brochures.
- Standardized documentation templates/standing orders (as prompts and reminder).
- o Social marketing/outreach visits via a centralized clinical champion/expert.
- o Policy change regarding retention of documentation.