

1. What is our list of problems in the practice?
2. Which shall we deal with first?
 - a. Hint: Choose an 'easier win' first
3. What exactly is wrong?
 - a. Whose problem is it?
 - b. What are the issues?
 - c. What needs to change?
 - d. Where do we want to get to?
 - e. What are our goals?
4. What are the options for dealing with the problem?
 - a. Brainstorm options
5. What are the 'pros' and 'cons' of each option?
6. What is the best way forward?
7. What exactly do we have to do?

