Additional file 1: Time table. The predicted time table for the research process

Year/Month Activity	2012											2013
	2	3	4	5	6	7	8	9	10	11	12	1
Selecting an emergency department for conducting the research	•											
Perceiving the situation regarding quality of care		•	•	•	•	•						
Providing relevant "purposeful activity models"						•	•					
Seeking accommodations among stakeholders							•	•	•	•	•	
Defining changes to improve the quality of care									•	•	•	
Writing final report											•	•