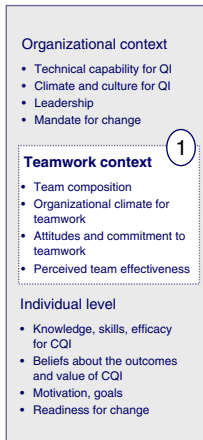
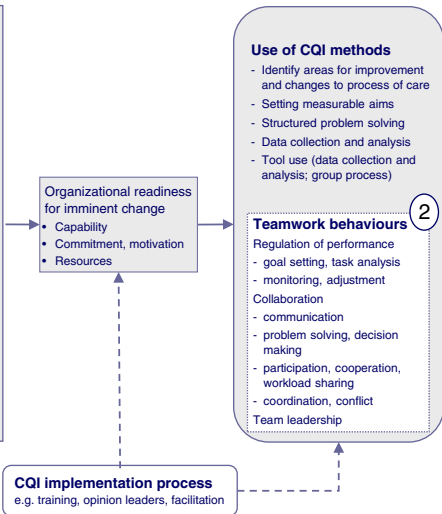


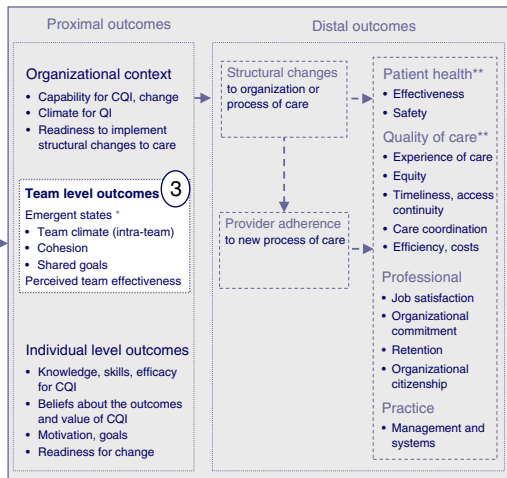
Contextual factors (antecedents)



CQI process



Outcomes



Instruments within the scope of the review reported in this paper cover three domains (shaded in white and numbered as follows in the figure and throughout the review): (1) Teamwork context; (2) Team process; (3) Proximal team outcomes. Areas shaded in grey are covered in a companion review. Those in boxes with dashed lines are outside the scope of either review.

* Emergent states are perceptions and capabilities of the team that arise from interaction between team members. Although depicted as a proximal outcomes, in subsequent cycles of teamwork they become antecedents that contribute to the teamwork context.

** These outcomes are based on dimensions of quality from Institute of Medicine (U.S.) Committee on Quality of Health Care in America. Crossing the quality chasm: a new health system for the 21st century. Washington DC: National Academy Press, 2001:xx, 337.