

Macro environment

Health system

Expected outcomes of ITW

Social system

CONTEXT

Characteristics
of the patients

Characteristics
of the team

Characteristics
of the
organization

MECHANISMS

Communication

Coordination

Patient/family centred
care

Negotiations/
adjustments

Scientific knowledge
utilization

Others
unforeseen



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Observed Outcomes

Responsiveness – Continuity – Care outcomes – Capacity for self-care – Others

¹) Programme québécoise de lutte contre le cancer (Quebec Cancer Program)