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RECOMMENDATIONS  
Conceptual: education on properties of PROMs  
Methodological: improve measurement and feedback

Subjective measurement  
PROMs V Satisfaction  
PROMs V clinical data

Focus/variability  
Timing  
Choice of measures  
Interpretation  
Trust

Time  
Support

ATTITUDES

IMPACT

No value

No impact

Sceptics

Undecided

No impact

Converts

Value

Impact

Advocates

RECOMMENDATIONS  
Practical: improve infrastructure for collection/dissemination and support for further audit/research  
Attitudes: consult with professionals  
Impact: clear objectives and priority from management

