

## **Additional file 2: Capacity**

*[As the fracture prevention co-ordinator] I'm the key link in it all to be honest; it's very much me who kind of sits in the middle really. I will link out to anybody any service that the patient needs. [Participant ID: 002]*

*[The fracture prevention team] have a separate Monday morning meeting as well to discuss every patient individually. So I think because of that there is a lot of communication both verbally and written as well, so I don't think we have any issues there at all. [Participant ID: 003 C]*

*The meetings that we attend [are useful as] you kind of gain a mutual professional respect. [Participant ID: 004]*

*There's not been a huge amount of engagement with primary care... they seem to be very – two separate camps: there's what actually happens in trauma and then there's what happens in primary care, and the communication is difficult [Participant ID: 009]*

*GPs get probably 400 or 500 letters a day, do they read everything? Hopefully they do. [Participant ID: 035]*

*GPs are fantastic, but how can they be experts and know everything... And that's why I think we have a duty to them and to our patients to inform appropriately. [Participant ID: 042]*