COM-B Sub	Patient Level			er Level	Service Level	
component	Barrier	Facilitator Source	Barrier	Facilitator	Barrier	Facilitator
Physical Capability			taught well at medical school for a start. I think how to investigate for any sort of STIs are seen as a sort of scary. And many GPs don't have,	Skills-based training "I think probably tiny amounts of training on a on a frequent basismay be better than a big training session which nobody has got time for I think small but regular training inputs are more effective" [74]	did ask questions, we'd say it's best	Receptionist involvement "Ideally young people should just be able to go to the reception, pick up a kit, go to the loo, do it and then drop it back in at reception" [67]
					Practice nurse involvement "The question is should nurses be used that way? They could but it comes back down to who pays and if it is Medicare that pays then I am not so sure that Medicare is very comfortable with nurses initiating that and doctors signing off especially when the doctor is not really involved in the care of that patient" [59]	more comfortable speaking to a nurseI think they feel a lot more at
Psychological Capability	knowledge, and awareness "I think it's just general knowledge	awareness " if you could almost sort of subtly slip it into a sit-com or a popular	awareness "I don't think I hardly ever do screening for chlamydia it just doesn't occur to me. I mean if there		"If we were looking at a screening policy it would have to be PCT policy. There would have to be defined budgets available and there would be a knock-on effect in terms of timing. I would have to know exactly what the resource implications were" [64]	Some of them do actually and some don't. It'd be lovely if everybody had exactly the same system then we flag automatically 'this person is under
	Forgetfulness "Maybe forgot to get round to it, maybe, you know, sometimes you can have the best intention" [41]		Forgetfulness "Well I suppose we could have done [developed a prompt] but there's only three (practices) who have ours (computer system) they know (how) to deal with all those (other) sorts of computers but wouldn't have known what to do (with ours)" [70]		general awareness "I was under the impression that if you took a [chlamydia] swab you disturbed the cells for the [cervical] smear and conversely if you did a smear you weren't as likely to pick up	looking at a clear-cut policy of who we should be testing - rather than
Reflective Motivation	"I would have had unprotected sex with men before but I just assumed I was fine. I presumed it was perfect, I was grand. This kind of immortality	"If you accept screening you're looking after yourself and respecting your body. I think it's been instilled in me from a young age that if you respect your body, other people will	patients "And it's very, very rare, as nurses we would see a male under the age of twenty-five, [an] asthma check it's the only thing that I can think of that they	"That would come, I think, with the education. And the knowledge and awareness to have the confidence to approach and talk to people about it"	Targets set too high "No there is no credible (target) because first of all (they Public Health England) decide that a group of people in an area has got a certain type of infection, (and) promiscuity etc. and you say the average of the whole country is like that. (But) here	

Here Intervention Intervention Intervention Intervention Intervention Automatic Production Production <th></th> <th></th> <th></th> <th></th> <th>1</th> <th></th> <th></th>					1		
Image: second state of the second state s						it's totally different from the practice	
Image: space in the s							
Beliefs about Consequences of officing To of the gyrls field that you're swyling wu are swally acrive bocases you're filling in this you're bocases you're filling in this you're bocases you're filling in this you're bocases you're filling in this form [01] To officing the gyrls field that you're bocases you're filling in this form [02] To officing the gyrls field that you're bocases you're filling in this you're filling in this form [03] Automatic Embarrassment and shame T'' for de otherwated con then it ''' you did har e blandwide here is i ''' you did har e blandwide here is i ''' to bla di a mer difficult to speak work of ex will. I would be the to black at their face and take the you for a set of will to the set work fill to black their face and take the you for a set of will the you able to black at their face and take the would probably just. J know it would scare the crypton of office is set would probably just. J know it would scare the crypton of office is set would probably just. J know it would scare the you form it would is the atom at infection. I would it the come atom to constraints would probably just. J know it would scare the crypton of office is set would probably just. J know it would scare the crypton of office is set would probably just. J know it would scare the crypton of office is set would probably just. J know it would scare the crypton of office is set would probably just. J know it would scare the crypton of office is set would probably just. J know it would scare the crypton of office is set would probably just. J know it would scare the crypton of office is set would probably just. J know it would scare the crypton of office is set would probably just. J know it would scare the crypton office is would you here to a set would probably just. J know it would scare days which could be a work at mank know it is a difting thow c						target for me and B practice (in	
Physical Celection Celection <thcelection< th=""> Celection <thc< th=""><th></th><th></th><th></th><th></th><th></th><th>town) you cannot do that" [70]</th><th></th></thc<></thcelection<>						town) you cannot do that" [70]	
Physical Celection Celection <thcelection< th=""> Celection <thc< th=""><th></th><th></th><th></th><th>Beliefs about consequences of</th><th></th><th>Testing policy: new patients' health</th><th></th></thc<></thcelection<>				Beliefs about consequences of		Testing policy: new patients' health	
Image: Solution of the gene of the ge				1			
Horizontal Second process of the second preserve that process of the second process of the s							
Provide Decision provide problem Decision provide p						5	
Automatic [69] horize population of HU tosts done at the life same time. The concern is, but the concern is, but the concern is, but the same time. The concern is, but the life same time. The second the life same time. The should be same the concern is, but the life same time. The should be same the concern is, but the life same time. The should be same the concern is, but the life same time. The should be same the concern is, but the life same time. The should be same the concern is the life same time. The should be same the concern is the life same time. The should be same the concern is the life same time. The should be same the concern is the life same time. The should be same the concern is the life same time. The should be same the concern is the should be same the same time. The should be same the concern is the should be same the concern is the should be same the concern is the should be same the same time. The should be same the concern is the should be same the concern is the should be same the same time. The same time constraints is the same time. The same time constraints is the same time. The same time constraints is the same time. Constraints is a						5	
Automatic Bindbarg Bet Network Asymptomatic infection worries Difficult to discuss Difficult to discuss Motivation Embarrassment and shame Asymptomatic infection worries '' Join di have chianydia there is' '' do find it more difficult to speak Motivation ''' do find it more difficult to discuss ''' for di have chianydia there is' '' do find it more difficult to speak Motivation ''' do it is swell, I would be it is like a sitent disease and it can they come about something the more solumed. How how they world be a would be to start for a dial to do it agree with that at diverse and it can they come about something the agree it is like a sitent disease and it can they come for a base is nooked at their face and talk to the agree of the solution and the start for and talk to the agree of the solution and the start face and talk to the solution is agree of the solution and the start face and talk to the solution is agree of the solution and the start face and talk to the solution is agree of the solution and the solution and the solution is agree of the solution and the solution and the solution and the solution is agree of the solution and the solution is agree of the solution and the solution and the solution is agree of the solution and the solution andital the solut and the solution andital the solution and the solu							
Automatic Molvation Embarassment and shame "7.1 def of marasses" (64) mary the J worried about the life insurance" (64) Automatic Worl be a sever. If wp ponets were worl be a sever. If wp ponets were bot abous to thick that draws noticeable symptoms and photo second to it as well. I would be the liss and as all matter principality of grouped to it as well. I would be the liss and as all matter principality of more abhamed, the J would be the make you infertile without you due to look at their face and takk in the would be more abhamed, the J would be the light of our so one then face to face as I used " [40] Think of the come about second near meer infertion. J would be the light of our so one heir gift up " [66] Think of the come about second near meer infertion. J would be the light of our so to have second near accent its, like, you know, a scary word, and especially young gifts it would probably jist. I. have it woods search the crup out of me" [43] The end you have? [70] Feedback on efforts "I would be helpful for us to have second near infertion and erring first up " [66] Physical Opportunity Time constraints "I don't hink knowle well were is allow to wood second well were is allow to wood well were accent the crup out of me" [41] The constraints Think to keep the enolivation going the second is a more of the scing." Think the whole procedure of all max work from allow to work well were accent the crup out of the scing." Think the wood procedure of all means the scing by work work is a bit of a numery and the procedure of all means the scing by work is a bit of a numery and the proprecedure and the constraints." Think the whole procedure of all				[09]			
Automatic Importance information Asymptomatic infection worries Difficult to discuss Motivation The flasharassment and shame Asymptomatic infection worries Difficult to discuss The flasharassment and shame The importance "[64] Evaluation the flasharassed cost bins to "I" you did have chamydia there is "I do find it more difficult to speak and boot sease and boot							
Automatic Motivation Embarassment and shame Asymptomatic infection works Difficult to discuss Motivation "I' d feel demarassed cas then i'' d four demarassed cas then i''' d four demarassed cas then i'''' d four demarassed cas then i'''' d four demarassed cas then i''''' d four demarassed cas then i'''' d four demarassed cas then i''''''''''''''''''''''''''''''''''''							
Motivation "I'd fed embarrassed cos then it ['] you dd how e chlanydia there is '' do find it more is '' do find it more is serual matters particularly if eposed to it as well, I would be it is like a silent disease and it can they come about contraception or asomething eta make you to ob the (hampulia) tests?" or [fmancial] there is '' do find it more is serual matters particularly if and it more is serual matters particularly if '' really no to obte (hampulia) tests?" or [fmancial] there is '' do find it more is serual matters particularly if '' really no to obte (hampulia) tests?" or [fmancial] the staff ''' really don't hink monthly rewards about contraception or something eta make you to obte (hampulia) tests?" or [fmancial] the synce beau contraception or something eta make you completely unrelated. If they come about contraception or something eta make you completely unrelated. If they come about contraception or something eta make you completely unrelated. If they come about contraception or something eta make you completely unrelated. If they come about contraception or something eta make you completely unrelated. If they come about contraception or something eta make you completely unrelated. If they come about contraception or something eta make you completely is used at the contract in the monthy is event and they of the staff. ''To would be helpful for us to have at the staff.''It would be helpful for us to have at the staff.''It would be helpful for us to have at the staff.''It would be helpful for us to have at the staff.''It would be helpful for us to have at the staff.''It would be helpful for us to have at the staff.''It would be helpful for us to have at the staff.''It would be helpful for us to have at the staff.''It would be helpful for us to have at the staff.''It would be helpful for us to have at the staff.''It would be helpful for use to have at the staff.''It would be helpful for use to have at the staff.''It would be helpful for use to hav							
Physical Opportunity Time constraints Time constra							
exposed to it as well. I would be it is like a silent disease and it can prove ashame, then I would's be make you infertile without you able to look at their face and talk to them face to face as I used "[40] Patient: "Clamm, I suppose not in a low at all I don' agree with that and you contraceptible about contraceptible them face to face as I used "[40] Fear "cuss if's, like, you know, a scary word, and especially young gifts it would probabily just Intow it would scare the crap out of me" [43] Perform "[43] Perform "[43] Physical Time constraints PCP offering testing of makes it easier" [41] Time constraints PCP offering testing of makes it easier" [41] Time constraints PCP offering testing of makes it easier" [41] Time constraints PCP offering testing of makes it easier" [41] Time constraints PCP offering testing of makes it easier" [41] Time constraints PCP offering testing of makes it easier" [41] Time constraints PCP offering testing of makes it easier" [41] Time constraints PCP offering testing of makes it easier" [41] Time constraints PCP offering testing of makes it easier" [41] Time constraints Pomotional materials Would probabily in think with sexual health, af ''' Just think, with sexual health, af ''' Just think, with sexual health, af '''y got good am, it's still better Time constraints Mode of testing ''' think the vecoption atto Pomotional materials ''' think the vecoption atto Probinol PCP offering testing ''' do	Motivation						
more advanced, then 1 wouldh't be able to look their face and the							
able to look at their face and talk to them face to face as I used" [40] bowing "[45] about contracting else the visc easier. I think if they come for an ear infection, I wouldn't dream to bring it up" [66] sleeping around, like" [48] "It would be helpful for us to have some dimension of the they come for bring it up" [66] Fear " cause it's, like, you know, a scary word, and especially young girls it would probaby jusI know it would scare the crap out of me" [43] Feeden Fe		exposed to it as well, I would be	it is like a silent disease and it can	they come about something		Patient: "Ummm, I suppose not in a	idea at all. I don't agree with that at
Image: the face to face as l used " [40] eit's existe. 1 think if they cone for an earling time in the series in the serie series in the series in the series in the s		more ashamed, then I wouldn't be	make you infertile without you				
Image: the face to face as l used " [40] eit's existe. 1 think if they cone for an earling time in the series in the serie series in the series in the series in the s		able to look at their face and talk to	knowing" [45]	about contraception or something else		sleeping around, like" [48]	"It would be helpful for us to have
Physical Opportunity Time constraints PCP offering testing Time constraints Time constraints Time constraints Feedback on efforts "J don't think they foldcrors and specially young girls it would probably just I know it would PCP offering testing Time constraints Time constraints Feedback on efforts "Intraces give you enough time to talk about anything. I feel quite rushed" PCP offering testing Time constraints are fairly bigw. never reash you constraints are fairly bigw. never reash you constraint are ab to proster that can be specified on the staff "T5] Time constraints Time constraints Time constraints Time constraints Town this the group of the staff" (16) Promotional materials "If yield his into pressure makes it assier" [41] Time constraints Time constraints Time constraints Time constraints Town the talk group of the helpful, and prehops. is a bit of a turn-off very new that can be repressure makes it "A poster that can be problem, there would be a way around it." [59] Time taking usage are ably repressure makes it very difficult is one as bit prepared for the staff" [75] Receptionist involvement Mode of testing "To paster that sals a a stifting ti it or a with could be a way around it." [59] Receptionist involvement Reception into practice" [64] Reception into practice" [64] Reception into practice" [64] Reception into prachiese are bit prepared for the staff" [75]		them face to face as I used" [40]	-	it's easier. I think if they come for an			
Fear " cause it's, like, you know, a scary word, and especially young girls it would probably justl know it would scare the crap out of me" [43] Feedback on efforts Physical Opportunity Time constraints PCP offering testing Time constraints Feedback on how well we're doagney, which we haven 't had' [70] Physical Opportunity Time constraints PCP offering testing Time constraints Time constraints PCP offering testing Time constraints Feedback on efforts "I don't think they [doctors and "If someone offers [i to] me, it kind about anything, I feel quite rushed" PCP offering testing Time constraints Time constraints Time constraints Promotional metricals [41] "I don't think they [doctors and "If someone offers [i to] me, it kind about anything, I feel quite rushed" PCP offering testing Time constraints are fairly bigwe never have time to scratch ourselves so from their teaking swabs is a bit of a turn-off is a normal sot and you would be care as a well, so the appointment sot and you would be care as a bit prepared for the investor as a well, so the appointment sot and how would grow which could be a may around it."[59] Time testing is a more in the investor is a bout of 10-wint their teenages are a bit prepared for the staff"[75] Receptionist involvement "I so think, with sexual health, al" "Ye got good aim, it's still better Receptionist involvement Towin' thereeptionisto more is a so in		0 0 2 2		ear infection, I wouldn't dream to			It's taking us away from other areas
Fear " cause it's, like, you know, a scary word, and especially young girls it would probably justl know it would scare the crap out of me" [43] Feedback on efforts Physical Opportunity Time constraints PCP offering testing Time constraints Feedback on how well we're doagney, which we haven 't had' [70] Physical Opportunity Time constraints PCP offering testing Time constraints Time constraints PCP offering testing Time constraints Feedback on efforts "I don't think they [doctors and "If someone offers [i to] me, it kind about anything, I feel quite rushed" PCP offering testing Time constraints Time constraints Time constraints Promotional metricals [41] "I don't think they [doctors and "If someone offers [i to] me, it kind about anything, I feel quite rushed" PCP offering testing Time constraints are fairly bigwe never have time to scratch ourselves so from their teaking swabs is a bit of a turn-off is a normal sot and you would be care as a well, so the appointment sot and you would be care as a bit prepared for the investor as a well, so the appointment sot and how would grow which could be a may around it."[59] Time testing is a more in the investor is a bout of 10-wint their teenages are a bit prepared for the staff"[75] Receptionist involvement "I so think, with sexual health, al" "Ye got good aim, it's still better Receptionist involvement Towin' thereeptionisto more is a so in				0			0 10
Physical Opportunity " cause it's, like, you know, a scary word, and especially young girls it would probably just I know it would scare the crap out of me" [43] "Feedback on efforts Physical Opportunity Time constraints "I formeone offers [it to] me, it kind muscles are fairly big New enver fairly big New enver fairly big we never fairly big the scatch ourselves so from that point of view that is a definite constraint. Star as it is us fitting into our days which could be a way around it."[59] Time constraints were adding and then they say how the interest it and how could I get it, and you want their practice" [64] Receptionist involvement Mode of testing Testing policy: Inclusion in other Receptionist involvement Mode of testing "I tust think, with sexual health, at" Mode of testing Testing policy: Inclusion in other "I just think, with sexual health, at" Mode of testing "We just left [packs] on the desk at" Testing policy: Inclusion in other "I just think, with sexual health, at" Mode of testing "We just left [packs] on the desk at" Testing policy: Inclusion in other		Fear					
word, and especially young girs in would probably justI know it would scare the crap out of me" [43] PCP offering testing Feedback on efforts Time constraints PCP offering testing Time constraints Mode of testing To n't think they [doctors and nurses] give you enough time to talk [41] PCP offering testing Time constraints Mode of testing [41] To n't think they [doctors and nurses] give you enough time to talk abaut anything, I feel quite rushed" PCP offering testing Time constraints Mode of testing [41] Receptionist involvement Mode of testing To ave think, with secure 1 Promotional materials Receptionist involvement Mode of testing There is really no barrier other than around it."[59] Receptionist involvement Time constraints Promotional materials Receptionist involvement Mode of testing "To ave wont time around it."[59] Receptionist involvement Time constraints Promotional materials Receptionist involvement Mode of testing "To ave wont time around it."[59] Receptionist involvement To ave the crap out of not set at a fight by the ave time to stratch ourselves so from around it."[59]							
would probably justf. know it would scare the crap out of me " [43] model of testing Feedback on efforts Physical Opportunity Time constraints PCP offering testing Time constraints Time constraints Image: Spectrum of the procedure of the p							
scare the crap out of me "[43]		1 1 00					
Physical Opportunity Time constraints PCP offering testing Time constraints Mode of testing Time constraints Promotional materials "I don't hink they [doctors and about anything, I feel quite rushed" PCP offering testing Time constraints "There is really no barrier other than time barrier Our own time about anything, I feel quite rushed" PCP offering testing Time constraints "Think the whole procedure of constraints are fairly bigwe never have time to scratch ourselves so from that point of view that is a definite constraint. As far as it is us fitting it into our days which could be a problem, there would be a way around it."[59] Mode of testing Time constraints "There is really no barrier other than the investive scratch ourselves so from that point of view that is a definite constraint. As far as it is us fitting it into our days which could be a problem, there would be a way around it."[59] Mode of testing Time constraints Time constraints "Well this time pressure makes it use a normal sort of 10-minute difficult of you consulting for does it affect mean and how could I get it, and you know it's 25 minutes down around it."[59] Time constraints involvement "Well its involvement Time constraints Time constraints "A poster that can be seen provery on with econstraint. As far as it is us fitting it into our days which could be a problem, there would be a way around it."[59] Town time a definite constraint. As far as it is us fitting it into our days which could be a problem, there would be a way around it."[59] Town time well at the perfection into practice" [64]<							
Physical Time constraints PCP offering testing Time constraints Time constraints Time constraints Time constraints Time constraints Promotional materials "I don't think they [doctors and "If someone offers [i to] me, it kind about anything, I feel quite rushed" PCP offering testing Time constraints Mode of testing Time constraints Time constraints Promotional materials Promotional mat		scure the crup out of the [45]					
Physical Opportunity Time constraints PCP offering testing Time constraints Time constraints Time constraints Promotional materials "T don't think they [doctors and nurses] give you enough time to talk about anything, I feel quite rushed" PCP offering testing Time constraints Mode of testing Time constraints Promotional materials [41] "I don't think they [doctors and nurses] give you enough time to talk about anything, I feel quite rushed" PCP offering testing Time constraints are fairly bigwe never have time to scratch ourselves so from that point of view that is a definite constraint. As far as it is us fitting it into our days which could be a problem, there would be a way around it."[59] Mode of testing Time constraints "I think the whole procedure of the invitation cards as well, so the prostraint. As far as it is us fitting it into our days which could be a problem, there would be a way around it."[59] Mode of testing Time constraints "I think the receptionist involvement "I talk think, with sexual health, at "T think the receptionist involvement Testing policy: Inclusion in other							
Physical Opportunity Time constraints PCP offering testing Time constraints Mode of testing Time constraints PCP offering testing PCP offering tes							
Image: Notice of the second straints Performance of the stage of the							÷
Physical Opportunity Time constraints PCP offering testing Time constraints Mode of testing Time constraints Promotional materials Opportunity "I don't think they [doctors and nurses] give you enough time to talk about anything, I feel quite rushed" "I forme is tails" "There is really no barrier other than a time barrier Our own time constraints are fairly bigwe never have time to scrach ourselves so from that point of view that is a definite constraint. As far as it is us fitting it into our days which could be a problem, there would be a a vound it."[59] Mode of testing Time constraints Promotional materials Receptionist involvement "I just think, with sexual health, at Mode of testing There is scale our own time a time barrier Our own time to scrach ourselves so from that point of view that is a definite constraint. As far as it is us fitting it into our days which could be a problem, there would be a way Mode of testing Promotional materials Receptionist involvement Mode of testing "I still better The constraints Receptionist involvement "I just think, with sexual health, at Promotional materials							
Opportunity "I don't think they [doctors and murses] give you enough time to talk of makes it easier" [41] "There is really no barrier other than a time barrier Our own time constraints are fairly bigwe never have time to scratch ourseling for the invitation of view that is a definite constraint. As far as it is us fitting it into our days which could be a problem, there would be a way around it."[59] "I think the whole procedure of the line so it just makes it very difficult to put all the perfection into practice" [64] Receptionist involvement Mode of testing Mode of testing Mode of testing The still better Receptionist involvement Receptionist involvement The gost of the staff."[75] The still better Receptionist involvement The perfection into practice "[64]							
nurses] give you enough time to talk about anything, I feel quite rushed" of makes it easier" [41] a time barrier Our own time constraints are fairly bigwe never have time to scratch ourselves so from that point of view that is a definite constraint. As far as it is us fitting in thor our days which could be a problem, there would be a way around it."[59] taking swabs is a bit of a turn-off yust a normal sort of 10-minute appointment slot and you want their constraint. As far as it is us fitting in that point of view that is a definite constraint. As far as it is us fitting in tho our days which could be a problem, there would be a way around it."[59] taking swabs is a bit of a turn-off yust a normal sort of 10-minute appointment slot and you want their constraint. As far as it is us fitting in that point of view that is a definite constraint. As far as it is us fitting in tho our days which could be a problem, there would be a way around it."[59] taking swabs is a bit of a turn-off yust makes it yeny difficult if someone comes in for every one will be helpful, and perhaps, the invitation cards as well, so the teenagers are a bit prepared for the smear - and then counselling for chanydia and then they say how does it affect me and how could I get it, and you know it's 25 minutes down the line so it just makes it very difficult to put all the perfection into practice" [64] Receptionist involvement "I just think, with sexual health, at Mode of testing "I've got good aim, it's still better Receptionist involvement "We just left [packs] on the desk at Testing policy: Inclusion in other consultations	Physical						
about anything, I feel quite rushed" constraints are fairly bigwe never have time to scratch ourselves so from that point of view that is a definite constraint. As far as it is us fitting it into our days which could be a problem, there would be a way around it."[59] really" [64] just a normal sort of 10-minute appointment slot and you want their smear - and then counselling for chlamydia and then they say how does it affect me and how could I get it, and you know it's 25 minutes down the line so it just makes it very difficult to put all the perfection into practice" [64] Receptionist involvement "I just think, with sexual health, at Mode of testing Receptionist involvement "I just think, with sexual health, at Mode of testing Receptionist involvement "We just left [packs] on the desk at Testing policy: Inclusion in other	Opportunity	"I don't think they [doctors and	"If someone offers [it to] me, it kind	"There is really no barrier other than	"I think the whole procedure of	"Well this time pressure makes it	"A poster that can be seen by
[41] have time to scratch ourselves so from that point of view that is a definite constraint. As far as it is us fitting it into our days which could be a problem, there would be a way around it."[59] appointment slot and you want their smear - and then counselling for chlamydia and then they say how does it affect me and how could I get it, and you know it's 25 minutes down the line so it just makes it very difficult to put all the perfection into practice" [64] Receptionist involvement "I just think, with sexual health, at Mode of testing Receptionist involvement "We just left [packs] on the desk at Receptionists once Testing policy: Inclusion in other		nurses] give you enough time to talk	of makes it easier" [41]	a time barrier Our own time	taking swabs is a bit of a turn-off	very difficult if someone comes in for	everyone will be helpful, and perhaps,
[41] have time to scratch ourselves so from that point of view that is a definite constraint. As far as it is us fitting it into our days which could be a problem, there would be a way around it."[59] appointment slot and you want their smear - and then counselling for chlamydia and then they say how does it affect me and how could I get it, and you know it's 25 minutes down the line so it just makes it very difficult to put all the perfection into practice" [64] Receptionist involvement "I just think, with sexual health, at Mode of testing Receptionist involvement "We just left [packs] on the desk at Receptionists once Testing policy: Inclusion in other consultations		about anything, I feel quite rushed"	-	constraints are fairly bigwe never	really" [64]	just a normal sort of 10-minute	the invitation cards as well, so the
Receptionist involvement Mode of testing "I just think, with sexual health, at Mode of testing "I just think, with sexual health, at "I've got good aim, it's still better"		[41]		have time to scratch ourselves so from	,		
Receptionist involvement Mode of testing Mode of testing Mode of testing Receptionist involvement Testing policy: Inclusion in other				that point of view that is a definite			
into our days which could be a problem, there would be a way around it. "[59] does it affect me and how could I get it, and you know it's 25 minutes down the line so it just makes it very difficult to put all the perfection into practice" [64] Receptionist involvement "I just think, with sexual health, at "I've got good aim, it's still better Mode of testing "I've got good aim, it's still better							
Receptionist involvement Mode of testing "I just think, with sexual health, at Mode of testing "I just think, with sexual health, at "I've got good aim, it's still better"				0 0			
around it. "[59] the line so it just makes it very difficult to put all the perfection into practice" [64] Receptionist involvement "I just think, with sexual health, at "I've got good aim, it's still better Receptionist involvement "We just left [packs] on the desk at "I think the receptionists once consultations							
Receptionist involvement Mode of testing "I just think, with sexual health, at "I've got good aim, it's still better"				x · · ·			
Receptionist involvement Mode of testing "I just think, with sexual health, at "I've got good aim, it's still better"				<i>arouna u</i> . [57]			
Receptionist involvement Mode of testing Receptionist involvement Reception area Testing policy: Inclusion in other "I just think, with sexual health, at "I've got good aim, it's still better" We just left [packs] on the desk at "I think the receptionists once consultations							
"I just think, with sexual health, at "I've got good aim, it's still better "We just left [packs] on the desk at "I think the receptionists once consultations		Pagantionist involvement	Mode of testing		Pagantionist involvement		Tasting policy: Inclusion in other
			2				
the end of the day, receptionists are than bloody, (the participant motions the reception and there was quite a again I think it depends on the area "We see plenty of sports injuries I		0 1					
there to book appointments, aren't self swabbing) I ain't putting that in lot taken really, we were quite of the surgery, or like the layout tend to ask those people because its							
they? Not to ask if you want a sexual there!" [40] surprised. We left them on the desk in maybe, because I don't think the new imprinted on my brain somewhere,							in a second s
disease test" [44] a big basket with a poster about it medical centre you've got from, they're at that age" [66]			there!" [40]				
all" [70] this is the couch and there's about a			there!" [40]		a big basket with a poster about it	medical centre you've got from,	

				1		
					metre, two metres before the	
					reception desk, and I think it all	
					depends on the layout of the room"	
					[48]	
					Written invitations	System to record offers
					"One centre sent letters out to the	
					under 25s, he didn't have a good	chlamydia screening that would be a
					response" [67]	good thing coz it would be recorded
						that some people have said no" [66]
					Service cost to patient	Simplified laboratory systems
					"I mean you could go to your GP and	"I think one of the things is
					maybe get something done quicker	addressing the pathology side of
					but I went to the clinic where it was	things. Like at this stage most doctors
						would want to be involved if there is
					whatever to your GP like 50 or 60	any discussion on chlamydia. They
					euro to see him on top of whatever it	wouldn't feel comfortable just
					costs to get those tests done" [37]	handing that straight over to the
					_	nurses. At this stage I think the
						doctors would be, from what I have
						seen, reluctant to let us have that sort
						of freedom" [59]
					Absence of systems to record test	Support for partner notification
					offers	"if we diagnose it and have to refer
					"We don't record if we offered it, so	them for contact tracing, they're more
					we haven't got a marker on our	likely to get lost" [69]
					computer for that at the moment"	
					[66]	
					Lack of support for partner	
					notification	
					"Well I just think from a contact	
					tracing point of view you may think	
					they are in a stable relationship and	
					they may not be wanting to tell you	
					about any of the sexual encounters	
					they may have had and they may be	
					more willing to talk to a third party	
					and I would guess that the GUM	
					clinic have ways of approaching	
					these things" [64]	
Social		Normalisation	Practice social norms	Normalisation	Testing policy: women only	Normalisation
Opportunity		"I would feel offended if I was singled	"I think mine's (practice) a bit ad hoc		"It's just that you're insinuating	
		out for testing. That seems ridiculous				general thing, as much as testing for
		but I think I would honestly. It would				glucose and cholesterol and demystify
		be important to say that everyone's			they're a certain type of person" [38]	it a bit, for it not to be seen as some
		being tested. It would make it more		is sexually active "[67]		dirty word and for it to be seen as a
	for another screening and then it's	normal, to say everyone's doing it.	one young mum that I can remember"			general testing as other things are"
	again the whole what are they going	It's a bit more acceptable" [38]	[66]			[66]
	to think of me" [37]					
			Provider-patient relationship	Consultation social context	Cultural norms	Testing policy: blanket testing
				"I think women are easier to talk to		
			in a country town one of our nurses	about things like that, especially	has actually been involved in	to everyone at that age then you know

		-		
	had four children here and they went	younger women, and especially	screening. I've got the impression	that you haven't been singled out, you
	to the local high school so their	you've got them in for things like	when the new contract came in that	know, it's not an embarrassing thing
	children know a lot of people in town	smears and stuff, you know, and	the doctors weren't bothered whether	to you can't change your age sort
	and I think it would be a bit awkward	sometimes when they come in for	I did it or not I find as a nurse it	of thing [laughs], it's not because of
	if you had to ring up someone and	things like that they tend to open up a	can be quite demoralising to have an	who you are or what they think, and
	said, "Look you know" And	bit more about other things" [61]	expertise that you can't use. But	sort of thing" [48]
	medico-legally I mean confidentiality		because of the way the surgery is	v 0
	I always sort of worry about" [58]		[run] the uptake has been quite low"	
			[66]	

Note: COM-B = capability, opportunity, motivation, behaviour