



Observation Grid

Name _____

Date _____

Time _____

Site _____

	Probes	Waiting Rooms	Hallways/Staff Areas
MATERIALS (Observe)	Visible materials e.g., pamphlets, books		
	Where are the materials? How are they presented?		
	Who is interacting with the materials?		
	Any modification in the use of Option Grid or Picture Option Grid?		
	Are the clinicians using the tools according to the protocol?		
CHATTER (Observe)	Are clinicians/ patients discussing the materials? What are they saying?		
	What questions are patients asking about the materials?		
	Any expression of confusion, frustration, relief, etc.?		
	Are the clinicians using the tools according to the protocol?		



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QUESTIONS (Ask)	What do you think of that document?		
	Have you had to replace the materials at all?		
	How is it going with the WMM materials?		
	How did that consultation go?		
	Is anything on your mind?		
FIELD NOTES (Reflection)			