

Clinics

General practice clinics
n = 351

Control
n = 171

Direct mail
n = 180

Physicians

Control
n = 422

Direct mail
n = 408

No longer in the clinic (n = 4)
Lost in mail (n = 1)
Answered by substitute (n = 1)
Not willing to answer (n = 1)

Questionnaire received after
inclusion period (n=1)

Control
n = 415

Direct-mail
n = 407

Non-responders
n = 163

Non-responders
n = 191

Responders
n = 252

Responders
n = 216