

Paramedics

Module 1

Background of the project
Workflow during teleconsultation
Legal aspects – legal opinions



Module 2

Hands-on Workshop:
Training with technical equipment
of the ambulance



Module 3

Methods of consultation
Fundamentals of communication
Communication problems
Communication during consultation
SOP: Delegation of medications



Module 4

Medical aspects of teleconsultation
ABCDE-scheme
SAMPLE-scheme
Medical SOPs
Discussion of sample cases
Workflow during teleconsultation



Module 5

Practical training of tele-
consultation during simulated
emergencies (instructor present)



Module 6

Discussion

Tele-EMS physicians

Module 1

Background of the project
Workflow during teleconsultation
Legal aspects – legal opinions



Module 2

Hands-on Workshop:
Training with technical equipment
of the ambulance



Module 3

Technical Support
Training with workstation in
teleconsultation centre – Part I



Module 4

Training with workstation in
teleconsultation centre – Part II



Module 5

Communication during consultation
Communication problems
Standard operating procedures



Module 6

Practical training during
consultation of simulated
emergencies (instructor present)



Module 7

Discussion