Record ID	Reviewer ID
Necolulid	NEVIEWEL ID

MAJOR TRAUMA CASE PEER REVIEW TOOL

Date of review	_/_/_	Date and time of incident(s) (approximate date and time any failings occurred)
Date of injury	_/_/_	Click here to enter text.
Time of Injury	hours	
Age	yearsmonths	
Gender	☐ Male ☐ Female	
	1 Pati	ent factors

Tick all relevant options

Background	 □ Aboriginal or Torres Strait Islander □ Culturally and linguistically diverse (please specify) □ Refugee
Previous location	 □ Primary presentation □ Secondary presentation (inter-hospital transfer) □ Other (please specify)
Other patient factors	 □ Altered mentation □ Alcohol Intoxication □ Substance misuse □ Mental disturbance □ Obese □ Known developmental delay □ Co-morbidities (please specify)
Source of referral	 □ Self □ Relative □ Carer □ General Practitioner (GP) □ Road ambulance (paramedic) □ Adult retrieval service (road/helicopter/fixed wing) □ Paediatric medical retrieval service (road/helicopter/fixed wing) □ Other (please specify)

2. Presenting problem/diagnosis

Injury mechanism (eg. fall from swing, rear seat passenger in vehicle crash) Click here to enter text.					
Injuries (eg. paraplegia, traumatic brain injury) Click here to enter text.					
Signs and symptoms on presentation (eg. vomiting, bleeding) Click here to enter text.					

3. Timeline of events

Click he	ere to enter text.			

4. General incident information

		1. Did t □ Yes	the patie	nt die?	No	
			1			
If yes: 3. Did the patient die <u>pre</u> -hospital? Yes No 3.1 If yes, did the patient die during transport? Yes (please specify with which organisation)				2. Catego		em: ay (please explain) thing (please explain)
□ No 4. Did the patient die <u>ir</u> □ Yes	<u>n</u> -hospi	cal?			○ Circu	ulation (please explain)
☐ ED ☐ Radiol ☐ Angiog ☐ OT ☐ ICU ☐ HDU ☐ Ward	ogy graphy	did the patient die?	>		Expo expla Systems Communic	cation
5. Was a toxicology scr Yes No	een cor	nducted?		Commer		n identified

5. Specific services involved in the care delivery problem

Indicate which department and staff were involved in the care delivery problem.

Department	Agency/site/specialty level of staff (eg. staff specialist, P1 paramedic)
Angiography	Click here to enter text.
Cardiothoracic surgery	Click here to enter text.
Emergency Department	Click here to enter text.
General Surgical Paediatric Non-paediatric	Click here to enter text.
ICU/ HDU	Click here to enter text.
Mental health service	Click here to enter text.
Neurosurgery	Click here to enter text.
Operating theatre	Click here to enter text.
Orthopaedic	Click here to enter text.
Out of hospital service ☐ Fixed wing ☐ Helicopter ☐ Road	Click here to enter text.
Pathology	Click here to enter text.
Plastic surgery	Click here to enter text.
Radiology	Click here to enter text.
Rehabilitation	Click here to enter text.
Urology	Click here to enter text.
Other (please specify)	Click here to enter text.

6. Factors contributing to the care delivery problem

This section can be populated from information from the medical records or from the staff interviews.

	1. Did equipment contribute to difficulties in delivering the required care? ☐ Yes please complete question 1.1 to 1.6 below ☐ No please proceed to question 2			
	☐ Not known please proceed to question 2			
	1.1. Lack of medical equipment	Yes	No	NA
Equipment	1.2. Medical equipment breakage or failure			
	1.3. Equipment failure – design			
	1.4. Medical equipment not elsewhere classified			
	1.5. Non-medical equipment			
	1.6. Medical supplies			
	Provide further detail (if necessary) on any error identified in relation to this	sectio	on:	
	Click here to enter text.			
	2. Did the work environment contribute to difficulties in delivering the requ	uired	care?	•
	☐ Yes please complete question 2.1 to 2.6 below			
	☐ No please proceed to question 3			
	☐ Not known please proceed to question 3			
		Yes	No	NA
	2.1. Light			
	2.1.1. No or too little light			
	2.1.2. Too much light			
	2.1.3. Light not elsewhere classified			
	2.2. Temperature			
	2.2.1. Too hot			
	2.2.2. Too cold			
Work	2.2.3. Temperature not elsewhere classified			
environment	2.3. Noise			
		_		
	2.3.1. Too noisy			
	2.3.2. Too quiet			
	2.3.2. Too quiet 2.3.3. Noise not elsewhere classified			
	2.3.2. Too quiet 2.3.3. Noise not elsewhere classified 2.4. Physical layout			
	2.3.2. Too quiet 2.3.3. Noise not elsewhere classified 2.4. Physical layout 2.4.1. Isolation			
	2.3.2. Too quiet 2.3.3. Noise not elsewhere classified 2.4. Physical layout 2.4.1. Isolation 2.4.2. Poor access			
	2.3.2. Too quiet 2.3.3. Noise not elsewhere classified 2.4. Physical layout 2.4.1. Isolation 2.4.2. Poor access 2.4.3. Physical layout not elsewhere classified			
	2.3.2. Too quiet 2.3.3. Noise not elsewhere classified 2.4. Physical layout 2.4.1. Isolation 2.4.2. Poor access 2.4.3. Physical layout not elsewhere classified 2.5. Security			
	2.3.2. Too quiet 2.3.3. Noise not elsewhere classified 2.4. Physical layout 2.4.1. Isolation 2.4.2. Poor access 2.4.3. Physical layout not elsewhere classified 2.5. Security 2.6. Work environment not elsewhere classified (please specify)			
	2.3.2. Too quiet 2.3.3. Noise not elsewhere classified 2.4. Physical layout 2.4.1. Isolation 2.4.2. Poor access 2.4.3. Physical layout not elsewhere classified 2.5. Security			
	2.3.2. Too quiet 2.3.3. Noise not elsewhere classified 2.4. Physical layout 2.4.1. Isolation 2.4.2. Poor access 2.4.3. Physical layout not elsewhere classified 2.5. Security 2.6. Work environment not elsewhere classified (please specify)			
	2.3.2. Too quiet 2.3.3. Noise not elsewhere classified 2.4. Physical layout 2.4.1. Isolation 2.4.2. Poor access 2.4.3. Physical layout not elsewhere classified 2.5. Security 2.6. Work environment not elsewhere classified (please specify) Click here to enter text.			

	3. Did staff action contribute to difficulties in delivering the required care?			
	☐ Yes please complete question 3.1 to 3.7 below			
	☐ No please proceed to question 4			
	☐ Not known please proceed to question 4			
		Yes	No	NA
	3.1. Verbal communication and written documentation issues			
	(includes misinterpretation, misunderstanding and inappropriate			
	communication with the patient)			
	3.1.1. Verbal communication with patient (please describe)			
	Click here to enter text.]]]
	3.1.2. Verbal communication with staff – handover (please describe)		Ш	
	Click here to enter text. 3.1.3. Verbal communication with staff – not during handover		П	
	(please describe)			
	Click here to enter text.			
	3.1.4. Written communication with patient (please describe)			
	Click here to enter text.			
	3.1.5. Written communication with staff (please describe)			
	Click here to enter text.			
	3.1.6. Other communication issue (please describe)			
	Click here to enter text.			
	3.2. Medical task failure			
	(Execution failures in medical treatment, such as while performing surgical			
Staff action	tasks, or task performance related to medical treatment, such as diagnostic			
	tests. It also includes not checking medical equipment is correct and/or			
	functioning correctly prior to use)			
	3.2.1. Skill-based error			
	3.2.2. Rule-based error			
	3.2.3. Knowledge-based error			
	3.2.4. Violation			
	3.2.9. Not known			
	3.3. Monitoring			
	(Lack or inadequate monitoring or follow-up of patient status, such as the			
	monitoring of vital signs. This includes the monitoring of medication levels)			
	3.3.1. Skill-based error	Ш	Ш	Ш
	3.3.2. Rule-based error			
	3.3.3. Knowledge-based error			
	3.3.4. Violation			
	3.3.9. Not known			
	3.4. Delay			
	(Delays in diagnosis or treatment of the patient, e.g. delays in obtaining or			
	reviewing test results, transfer to surgical intervention or performing x-			
	rays)			
	3.4.1. Skill-based error			
	3.4.2. Rule-based error			
	3.4.3. Knowledge-based error 3.4.4. Violation			
	3.4.9. Not known			
	J.T.J. NOU KIIOWII		Ш	

		Yes	No	NA
	3.5. Misdiagnosis (Misdiagnosis of a patient's ailment, including the severity of the ailment. Misdiagnosis refers to an incorrect or incomplete diagnosis of a health condition) 3.5.1. Skill-based error 3.5.2. Rule-based error 3.5.3. Knowledge-based error 3.5.4. Violation 3.5.9. Not known			
	3.6. Medication issue (Medication errors, including prescribing, transcribing, dispensing, or administering medication. Also includes computer entry error in relation to medication (e.g. incorrect data are entered into a computer system regarding medication type, dose or route). This specifically does not include issues related to documentation or monitoring of medications) 3.6.1. Skill-based error 3.6.2. Rule-based error 3.6.3. Knowledge-based error 3.6.4. Violation 3.6.9. Not known			
	3.7. Human factors not elsewhere classified (Other human factors not elsewhere classified) 3.7.1. Skill-based error 3.7.2. Rule-based error 3.7.3. Knowledge-based error 3.7.4. Violation 3.7.9. Not known Please specify: Click here to enter text.			
	Provide further detail (if necessary) on any error identified in relation to this Click here to enter text.	sectio	on:	
	4. Did the patient contribute to difficulties in delivering the required care? Yes please complete question 4.1 to 4.7 below No please proceed to question 5 Not known please proceed to question 5			
		Yes	No	NA
Patient	 4.1. Physical health (pre-existing) 4.1.1. Pre-existing disease or physical disability 4.1.2. Physical characteristic 4.1.3. Intellectual disability 4.1.4. Psychological disturbance 4.1.5. Sensory impairment – vision 4.1.6. Sensory impairment – hearing 4.1.7. Physical health not elsewhere classified. Please specify: Click here to enter text. 			

		Yes	No	NA
	4.2. Health state (A change or alteration in health state, either physical or mental health state, which occurred during the current episode of care that played a part in the adverse incident) 4.2.1. Airway obstruction 4.2.2. Respiratory failure 4.2.3. Coagulopathy 4.2.4. Uncontrolled bleeding 4.2.5. Deterioration in physical condition 4.2.6. Severity of injury 4.2.7. Infection 4.2.8. Fatigue 4.2.9. Health state not elsewhere classified. Please specify: Click here to enter text.			
	4.3. Communication issues (Poor communication by the patient contributed to the incident. This includes language barriers, where the patient does not speak English, or when the patient either unintentionally or intentionally does not disclose information to medical staff) 4.3.1. Language barrier – child 4.3.2. Language barrier – parent 4.3.3. Not disclosing information – unintentional 4.3.4. Not disclosing information – intentional			
Patient	4.4. Medication (Prescription medication use by the patient contributed to the incident. This includes excessive or inappropriate use of prescribed medication and also appropriate use of medication as directed) 4.4.1. Prescribed drug(s) – excessive or inappropriate use 4.4.2. Prescribed drug(s) – appropriate use			
	4.5. Toxicology (Excessive or inappropriate use of alcohol or illicit drugs by the patient contributed to the incident) 4.5.1. Alcohol consumption 4.5.2. Non-prescribed or illicit drug consumption 4.5.3. Other toxicology. Please specify: Click here to enter text.			
	4.6. Clothing (Inappropriate clothing worn by the patient contributed to the incident) 4.6.1. Flammable 4.6.2. No helmet 4.6.3. No protective wear			
	4.7. Patient characteristics not elsewhere classified (Other characteristics of the patient that contributed to the incident not elsewhere classified) Please specify: Click here to enter text.			
	Provide further detail (if necessary) on any error identified in relation to this click here to enter text.	sectio	n:	

	5. Did organisational factors contribute to difficulties in delivering the requi	ired c	are?				
	☐ Yes please complete question 5.1 to 5.5 below						
	□ No please proceed to question 6						
	☐ Not known please proceed to question 6						
	in please proceed to question o	Yes	No	NA			
	5.1. Work practices, policies or guidelines						
	5.1.1. Work practice, but no policy/guidelines						
	5.1.2. Policy/guidelines exist, but are unclear/inconsistent/inadequate		П				
	5.1.3. Policy/guidelines exist, but are not followed						
	5.1.4. Policy/guidelines not elsewhere classified. Please specify:						
	Click here to enter text.						
	5.2. Supervision						
	(Events resulting from poor, inadequate or an absence of supervision of a		İ				
Organisational	junior member of the medical team)						
factors	5.3. Organisational resources						
	5.3.1. Staffing issues (eg. skill mix)						
	5.3.2. No bed available (at treating site)						
	5.3.3. No bed available (at referring site)						
	5.3.4. Organisational resources not elsewhere classified. Please	Ш					
	specify: Click here to enter text.						
	5.4. Work pressure						
	(Work that was being performed under unusual time pressure or haste)]]			
	5.5. Organisation factors not elsewhere classified						
	(Other organisational factors not elsewhere classified)						
	Please specify: Click here to enter text.						
	Provide further detail (if necessary) on any error identified in relation to this section:						
	Click here to enter text.						
	6. Did individual factors contribute to difficulties in delivering the required	care?					
	☐ Yes please complete question 6.1 to 6.5 below						
	☐ No please proceed to question 7						
	☐ Not known please proceed to question 7			1			
		Yes	No	NA			
	6.1. Training						
	(Poor, inadequate or a lack of training of a member of the medical team)		_				
	6.2. Experience			Ш			
Individual factors	(Lack of skill or competence to perform the task (e.g. training received, but						
	no experience in performing the task or not skilled in performing the task))						
	6.3. Fatigue						
	(Events resulting from fatigue of the staff member) 6.4. Stress	П	П				
	(Events resulting from the staff member experiencing stress)						
	6.5. Individual factors not elsewhere classified		П				
	(Other individual factors not elsewhere classified)						
	Please specify: Click here to enter text.						
	Provide further detail (if necessary) on any error identified in relation to this	section	on:	<u> </u>			
	Click here to enter text.						

Other factors	7. Did any other factors contribute to difficulties in delivering the required care? Yes please specify in the text box below No please proceed to Section 7. Outcome Not known please proceed to Section 7. Outcome Please specify: Click here to enter text.			
	7. Outcome			
Tick the ention the	t best describes the incident:			
☐ Clinically preve ☐ Clinically near- ☐ Clinically non-p ☐ Near miss of do	ntable trauma death preventable trauma death preventable trauma death eath cident that did not result in death ror causing lasting disability			
Comments:				
	8. Positives of care			
What were the positive aspects of care the patient received?				
Click here to enter t	ext.			

9. Prior knowledge				
Did you have prior knowledge of this case?	☐ Yes	□ No		
Comments:				
10. Pa	anel discuss	ion		
This section is to be completed after panel discus	ssion.			
Summary of review and recommendations Click here to enter text.				
Interview staff involved? Yes No Detail: Click here to enter text.				