

Additional file 2

Subject nummer

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Years of work experience on the ambulance

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Score satisfaction of handover

Completed by:

- Ambulance Nurse

I am satisfied with this handover

- Strongly disagree
 Disagree
 Neutral
 Agree
 Strongly agree

Improvement needed regarding this handover

- Composition of ED team
 Timing of handover
 Questions asked by ED team
 Interruptions during handover
 Waiting time too long
 Duration of handover
 Other

Good factors regarding this handover

- Composition of ED team
 Timing of handover
 Questions asked by ED team
 No interruptions during handover
 Waiting time
 Duration of handover
 ED Team listened carefully
 Other

Subject nummer

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Years of work experience on the ED

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Score satisfaction ED personell

Completed by:

- ED nurse
- Physician

I am satisfied with this handover

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

Improvement needed regarding this handover

- Pre-hospital information insufficient
- No use of handover instrument (ABCDE, AMPLE, SBAR)
- Incomplete handover
- Timing of handover
- Interruptions during handover
- Waiting time until handover
- Duration of handover
- Other:

Good factors regarding this handover

- Pre-hospital information
- Use of handover instrument (ABCDE, AMPLE, SBAR)
- Complete handover
- Timing of handover
- No interruptions
- Waiting time until handover
- Duration of handover
- Listened carefully
- Other

Correct medical information received

Incorrect medical information received

Diagnosis mentioned

No diagnosis mentioned