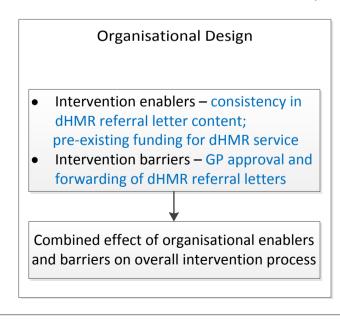


Health System Factors



Inter-professional Relationships and Coordination

- Is inter-professional collaboration able to occur – through follow-up report and agreed management plan
- What is the quality of this collaboration – by written report only OR by telephone discussion OR by meeting discussion
- What happens when this doesn't occur i.e. the control group

Outcomes

Clinical eg. adherence, readmissions

Functional eg. QOL

Health Care Expenditure – dHMR costs vs functional and clinical outcome savings

Consumer Satisfaction – previously established