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┌─────────────────────┐     ┌──────────┐
│ Patient selection   │────▶│ Patients │
│ processes           │     │ selected │
└─────────────────────┘     └──────────┘
```

Intervention Processes

Patient Focus	Professional Focus

Health System Factors

Organisational Design	Inter-professional Relationships and Coordination

Outcomes

Evaluation Processes for MedReDi

Health System Factors

Organisational Design

- organisational enablers – pharmacist comments on referral letter quality
- organisational barriers - % GP acceptance of dHMR referral

- Combined effect of organisational enablers and barriers on overall intervention process - % dHMRs that progress per protocol compared to those that do not

Inter-professional Relationships and Coordination

- Is inter-professional collaboration able to occur? – % dHMRs that progress per protocol
- What is the quality of this collaboration? – written/ verbal/face to face
- What happens when this doesn't occur? – control group