

Recruitment

Eligible referral identified at hospital outpatients based on criteria

Telephone Screen & Patient Mail out

Screen via phone
With patient permission information sheet with consent form mail or email out

Patient Consent

Follow up phone call to patient
Answer questions
Written consent to be returned via mail or email
The recruitment log sheet filled & the database entered

Randomisation

Usual Care (Hospital Diabetes Outpatient Clinic)

Intervention (Community Diabetes Practice)

Assessment Baseline

Baseline assessments undertaken
Clinic appointments booked
Patient Survey

Baseline assessments undertaken
Clinic appointments booked
Patient Survey
Qualitative interview

Assessment 6 months

Clinical data collection
Patient Survey

Clinical data collection
Patient Survey

Assessment 12 months

Clinical data collection
Patient Survey

Clinical data collection
Patient Survey
Qualitative interview