



THE ISRAEL NATIONAL INSTITUTE FOR HEALTH POLICY RESEARCH

International Workshop Professionalism in the Practice of Medicine – Where are we now? December 11-12, 2016

Sunday, December 11th, 2016

09:00-10:00 *Gathering & Welcome Coffee*

10:00-13:00 **OPENING SESSION AND GREETINGS**

Chair: Orly Manor, *Chair, Board of Directors, NIHP*

Moshe Bar Siman Tov, *Director General, Ministry of Health*

Workshop Chair and Introductory Lecture: Ora Paltiel - *Professionalism: What are the issues and why do they need to be discussed?* *Hadassah-Hebrew University*

Defining Professionalism: International Views

Pali Hungin - *Professionalism: Coping with the changing role of the doctor,*
President, BMA, UK

Jo Shapiro - *Professionalism: Culture of trust as a key to safety and quality,*
Brigham and Women's Hospital, Harvard University, USA

Shimon Glick - *Professionalism: Changing views in time and space,*
Ben-Gurion University

Discussion

13:00-14:00 *Lunch*

14:00-16:10 **Professionalism as a Learned Competency**

Chair: Shmuel Reis, *Hebrew University-Hadassah*

Shiphra Ginsburg - *Fostering professionalism in the education environment,*
Mount Sinai Hospital, University of Toronto, Canada

Ruti Stashefsky Margalit - *Simulation as a tool to enhance medical professionalism*
Messer-Chaim Sheba Medical Center

Panel: Representatives of Israeli faculties of medicine - How do we/should we train physicians in Israel in professionalism?

Chair: Shiphra Ginsburg, *Mount Sinai Hospital, University of Toronto, Canada*
Peter Gilbey- *Galilee, Bar-Ilan University, Shimon Glick-* *Ben-Gurion University,*
Nathaniel Laor- *Tel-Aviv University, Lior Lowenstein-* *Rambam Health Care Campus,*
Shmuel Reis- *Hebrew University-Hadassah*

Discussion

16:10-16:30 *Coffee Break*

16:30-18:00 **Complaints, Complaints, Complaints. Do they Enhance Professionalism?**

Chair: Avi Israeli, *Ministry of Health*

Shimon Glick, Chaim Hershko, Boaz Lev - *Former and current ombudsmen,*
Ministry of Health

Panel: Physicians representing HMO's

Yair Birnbaum- *Clalit, Avi Porath-* *Maccabi, Gershon S Segal-* *Leumit,*
Yoav Yehezkelli- *Meuhedet*

19:45 *Dinner & Evening Program*

Nissan Perez - *Early Photography & Medicine, A brief history,*
Photography historian and curator

Monday, December 12th, 2016

09:00-10:30 Professional Conduct: Regulation or Self-Regulation. The Carrot and Stick

Chair: Drorith Hochner-Celnikier, *Hadassah University Hospital*

David Katz - *Professionalism and professional self-regulation: The UK experience, University College London, UK*

Tami Karni - *The IMA: How it handles "lapses" in professionalism, Ethics bureau, IMA*

Discussant: Jo Shapiro - Alternative ways of handling unprofessional behavior

Discussion

10:30-11:00 Coffee Break

11:00-13:00 Professionalism in the Digital Age

Chair: Haim Bitterman, *Assuta Ashdod Public Hospital*

Shmuel Reis - *Professionalism in the digital age: Required additional competencies, and how they should be acquired, Hebrew University-Hadassah*

Orit Karnieli-Miller - *Our undivided attention? Challenges to professionalism in day-to-day medical encounters, Tel-Aviv University*

Discussant: Pali Hungin

Panel: Generation X, Y and Z- How we differ from our teachers and our students

Chair: Ziv Gil, *Technion, Israel Institute of Technology*

Sameer Kassem- *Carmel Hospital,*

Orna Reichman- *Shaare Zedek Medical Center,*

Rotem Tellem- *Tel-Aviv Sourasky Medical Center*

Discussion

13:00-14:00 Lunch

14:00-16:30 CLOSING SESSION: THEORY TO PRACTICE

Chair: Ora Paltiel, *Hadassah-Hebrew University*

Vignettes

Roundtable Chairs:

Amnon Lahad- *Hebrew University, Dafna Meitar*- *Tel-Aviv University,*

Dorith Shaham, *Hadassah-Hebrew University*

Reporters:

A Mark Clarfield- *Ben-Gurion University, Mordechai Muszkat*- *Hadassah Mt Scopus,*

Reena Rosenberg- *Clalit*

Wrap up: Shiphra Ginsburg

Coffee to Go